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30<sup>th</sup> September 2015

# YourVoice



# YourVoice meeting agenda

1. Introductions
2. Terms of Reference
3. Lancashire water incident – status update
4. Price review update & key AMP6 issues
  - a. Performance commitments & Outcome delivery incentives (ODI)
5. Overview of reporting, risk assessment & assurance plan
6. Subgroup Reports
  - a. Non-household Retail re-opener
7. Membership
  - a. Gaps
  - b. Inductions for new members
8. Future meetings
  - a. Summary of future activities
  - b. Subgroups
9. AOB & date of next meeting