

YourVoice Meeting

13 January 2021

Agenda

	Agenda item	Lead	Time
1.	Introductions and apologies	Bernice Law	14.00
2.	Minutes/actions from 21 July 2020 meeting	Bernice Law	14.05
3.	Sub-group reports: <ul style="list-style-type: none"> • Environment & Social Capital • Customer Engagement • APR 2020/21 design and format 	Alistair Maltby Tayo Adebawale Emma Dennett / Ken Dillon	14.10
4.	PR19/PR24 <ul style="list-style-type: none"> • CMA update • Ofwat consultations 	Ben Nadel Bernice Law	14.25
5.	Quarterly performance reporting	Louise Beardmore Simon Chadwick	15.00
6.	Green recovery	Ben Nadel	15.30
7.	AOB and DONM	Bernice Law	15.55