

# YourVoice meeting

## Tuesday 23<sup>rd</sup> July 2019

# YourVoice panel agenda 23 July 2019

	Agenda item	Lead	Time
1	Private YV members meeting <ul style="list-style-type: none"> <li>• UU comments for YV PR19 performance review</li> <li>• YV membership</li> </ul>	Bernice Law	9.30 - 10.00
2.	Minutes/actions from 29 April 2019 meeting	Bernice Law	10.00 – 10:15
3.	Company remuneration policy	Louise Beardmore & Graeme Mooney	10.15 – 10:45
4.	Quarterly performance review	Jo Harrison & Louise Beardmore	10.45 – 11:15
<b>Break 11.15 – 11.30</b>			
5.	PR19 Draft Determination: <ol style="list-style-type: none"> <li>Progress update</li> <li>Customer research – bill profiles &amp; systems thinking ODI</li> </ol>	James Bullock Ken Dillon	11:30 – 12:00
6.	Water efficiency trial	Jen Felton	12:00 – 12:15
7.	Progress with establishing C-Mex & D-Mex measures	Sally Ainsworth	12:15 – 12:30
8.	Annual performance reporting: <ol style="list-style-type: none"> <li>YV Chair attendance at UU Board</li> <li>2018/19 cycle update</li> </ol>	Bernice Law Mark Abbott	12.30 – 12.50
9.	AOB & future meetings <ul style="list-style-type: none"> <li>• Meetings – 14/10/19, 14/1/20 &amp; 21/4/20</li> <li>• Future work programme</li> </ul>	Bernice Law	12.50 – 13.00
<b>Meeting close and lunch 13.00</b>			