

YourVoice Meeting Agenda

| Item # | 17 th April 2018 | | |
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| Item # | YourVoice Meeting Agenda Items | Lead | Timeslot |
| | Private Members session | Bernice Law | 9:30 –10:00 |
| 1 | Actions from previous meetings | Bernice Law | 10:00 – 10:15 |
| 2 | Quarterly performance review | Louise Beardmore & Jo Harrison | 10:15 – 10:45 |
| 3 | APR reporting requirements update | Mark Abbott | 10:45 – 11:00 |
| Break 11:00 – 11:15 | | | |
| 4 | Innovation – briefing on ideas prepared for Ofwat | Lucy Dowley | 11:15 – 11:30 |
| 5 | DWI presentation <ul style="list-style-type: none"> DWI views on PR19 | Charmian Abbott & Sue Pennison | 11:30 – 12:00 |
| Lunch served 12:00 – 12:15 | | | |
| 6 | Business Plan Update – proposed performance commitments; <ul style="list-style-type: none"> 30 bespoke proposals & 15 common measures Briefing papers for Systems Thinking, Voids Validation and Manchester & Pennines Resilience are included in pack appendices for detailed reference | Frank Grimshaw | 12:15– 13:45 |
| 7 | Cost Adjustment Claims <ul style="list-style-type: none"> Wholesale items Retail items | Jo Harrison, Louise Beardmore | 13:45 – 14:00 |
| 12 | AOB and date of next meeting | Bernice Law | 14:00 – 14:15 |