United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID655
Date: 29/01/2026
Email: EIRRequests@uuplc.co.uk

Dear [redacted],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request(s):

I am currently looking into a flooding issue with wigan council as the LLFA and Greater Manchester Combined Authority as part of a local flood action group and would like pumping data for the following stations based in Hindley, Wigan.
I would like the data from dec 2024 to the end of December 2025. I am looking for start and stop time of water discharge into the respective rivers.

Our response:

Please find attached the requested data spreadsheet, titled Appendix A – December 24 to December 25 start-stop data. As with the previous request (EIR-238) this is the start-stop spill data that relates to the 20 requested sites. This data has been validated in line with our regulatory return process, with any erroneous data removed.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks