United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID597
Date: 20/11/2025
Email: EIRRequests@uuplc.co.uk

Dear [redacted],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:
I refer back once more to previous communications on this matter, and would hope to resolve the queries one final time.
There are various discrepancies outstanding between the information provided to me previously and what is still accessible online.
Therefore can I please have absolute clarity on the following detail:
Phases 3, 4a, 4b, & 5
Exact start and end dates for each of the above phases
Location of the works pertaining to each of the above phases (normally highlighted between two named side roads)
This would be very helpful and I hope will resolve the matter once and for all.

Our response:
Having reviewed all the previous case emails, this original query came from contact we had from you asking for "*information concerning your road works water pipe replacement scheme on the A6 in Stockport*" which was received on the 12 of October 2021. This was logged as **EIR/ID/201**.

I have reviewed our archive records to confirm that this email was responded to on the 29 of October 2021. This was followed up by email on 31 March 2022 with a number of additional questions and queries. A final response was sent to these on 11 of October 2022.

Following your recent request above, I have gone back to liaise with the programme manager who handled the delivery of this project, and they have confirmed the following dates for all five delivery phases: -

- Phase 1 – April to May 2021
- Phase 2 – May to September 2021
- Phase 3 – September to November 2021
- Phase 4a – February to March 2022
- Phase 4b – May to June 2022
- Phase 5 – March to May 2022

They have also confirmed the locations of the works pertaining to each of the phases: -

- Phase 1 – Longshut Lane to Bramhall Lane
- Phase 2 – Bramhall Lane to Mile End Lane
- Phase 3 – Mile End Lane to Dialstone Lane
- Phase 4a – Dialstone Lane to Brook Street
- Phase 4b – Dialstone Lane to Brook Street
- Phase 5 – Brook Street to Park & Ride

Please follow this **link** to our corporate website, which shows a map of the phase locations.

Finally, the information provided above has been checked and approved by the senior project manager who oversaw these works.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks