United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID456
Date: 20/08/2025
Email: EIRRequests@uuplc.co.uk

Good morning, Mr. Baines,

My sincerest apologies that you did not receive a timely response to this request.

After putting the request forward to the wider business, we were advised that the information and data of this project which you requested information on initially would not be subject to an Environmental Information Request as it is part of an ongoing research project.

Therefore, quoting Regulation 12(4)(d) - Material in the course of completion, unfinished documents, and incomplete data, we would be unable to share this information at this point.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards