United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID454
Date: 23/07/2025
Email: EIRRequests@uuplc.co.uk

Good afternoon, [redacted]

EIR Reference: EIR/ID/454

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Please could I be provided with the responses to the Bespoke Performance Commitment, "Wonderful Windermere", that were submitted to United Utilities from the opening of the consultation period up to its initial closing date on 18 June 2025.

Please could this include all responses from the following organisations that were asked to provide input:

Friends of the Lake District
Cumbria Wildlife Trust
Cumbria Tourism
Environment Agency
Lake District Foundation
Lake District National Park Authority
The National Trust
National Farmers Union
South Cumbria Rivers Trust
Westmorland and Furness Council
Windermere Lake Cruises
Lancaster University
UK Centre for Ecology and Hydrology

Our response

The responses to the consultation from the organisations you have requested have been published on our website and they can be found here https://www.unitedutilities.com/my-local-area/news-in-your-area/cumbria/windermere/wonderful-windermere-methodology-consultation/

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards