United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID370
Date: 14/05/2025
Email: EIRRequests@uuplc.co.uk

Dear [redacted]

EIR Reference: EIR/ID/370

Thank you for your request environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Questions for United Utilities regarding Discharge Consent

1. *Who is responsible for the suite of analysis of the wastewater?*

United Utilities carry out sample analysis of the wastewater that is discharged to public sewer via a trade effluent consent issued by United Utilities.

2. *Who is responsible for checking the results of the analysis against the consent criteria?*

United Utilities check the results of the analysis of the wastewater that is discharged to public sewer via a trade effluent consent issued by United Utilities.

3. *Who is responsible for notifying UU / EA of breaches?*

United Utilities will notify the consent holder of breaches of trade effluent consent issued by United Utilities.

4. *Who is responsible for annual checking that regular monitoring is being undertaken?*

United Utilities carry out regular monitoring of the discharge trade effluent consents issued by United Utilities.

5. *Who is responsible for enforcement of the consent?*

United Utilities will take enforcement action where necessary for breaches of the trade effluent consent issued by United Utilities.

6. *Who is responsible for consequences of breaches, such as fines or prosecution?*

Please see link to United Utilities website for more information - Enforcement and prosecution policy.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to James [redacted] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Kind regards