United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID1090
Date: 09/11/2026
Email: EIRRequests@uuplc.co.uk

Dear [redacted],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

Please provide, under the Environmental Information Regulations 2004, a full extract of your trade effluent consent register: consent holder name, site address, consent reference, issue date and consent conditions for all active consents. A CSV or Excel is fine.

Our response:

The information you have requested has already been published and is available on our Environmental Information Regulations (EIR) Disclosure Log, on our corporate website under EIR-773.

For your convenience, we have attached the Excel spreadsheet that accompanied the original response as Appendix A. This provides details from the public register, including consent holder names, site addresses, consent reference numbers, issue dates, and consent conditions. Trade effluent consents can be found on our corporate website too by the following this link.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks