United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID1046
Date: 09/11/2026
Email: EIRRequests@uuplc.co.uk

Dear [redacted],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I am formally requesting all United Utilities reports around where biosolids or sludge products are used. I am particularly interested in any data related to biosolids / sludge products, costing, and procurement. - Where are the biosolids being used? Specifically, the total volume or tonnage of sludge supplied per county, catchment or local authority district over the last year. - Which treatment plants are the biosolids are coming from? - What is the pricing structure or range offered for your biosolids? - What specific methods of tracking are used when hauling biosolids to agricultural sites?

Our response:

Please see the response to the points raised above.

1. Please see the attached excel data spreadsheet, titled Appendix A, which is a set of data showing the distribution of biosolids by volume (wet tonnes) to local authority areas for the complete calendar year 2025, as we are still in 2026.
2. You can find the treatment plants that generate and process biosolids through our dedicated public data disclosures and national regulatory registers. Specifically, our Bioresources Open Data Portal, via this link.
3. We are unable to provide a pricing structure relating to biosolids under Regulation 12(5)(e) of the Environmental Information Regulations 2004, due to this being commercially sensitive information.
4. United Utilities vehicles transporting biosolids are fitted with commercially available GPS telemetry systems to capture logistics data.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at

EIRRequests@uuplc.co.uk, addressing your request to [redacted], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks