

Wholesale Charges Update – Financial Year 2026/27

Dear Retailer,

As we move into the second year of the AMP8 period (2025–2030), we remain committed to delivering the largest investment in water and wastewater services in the North West in over a century. Our plans, shaped by feedback from over 95,000 customers and stakeholders, are designed to build resilience, protect and enhance the environment, and support the region’s growth.

We are writing to provide an early indication of our expected wholesale charges for the financial year 2026/27. These charges reflect the scale of our investment, and our commitment to safeguarding water supplies for generations to come.

We have previously shared indicative forecasts for AMP8 charges based on the PR24 determination. This information has been updated below to include forecast inflation, and to reflect increases for Water Services, which includes significant investment in the Haweswater Aqueduct. The actual price changes may differ from those in the table for several reasons, including regulatory reward/penalty mechanisms, revenue correction mechanisms, and changes in customer numbers/usage.

Annual increase (includes forecast inflation)	2026/27	2027/28	2028/29	2029/30
Water	20.3%	3.8%	3.3%	2.8%
Wastewater	9.6%	6.6%	6.1%	7.1%
Combined	13.6%	5.3%	4.8%	5.2%

We will publish our final wholesale charges for 2026/27 in January 2026, in line with regulatory requirements.

To assist with your customer communications, we will also provide further information following the publication of our final charges. This will include:

- A summary of what we delivered in the first year of AMP8.
- An overview of our investment plans for the remainder of the AMP8 period.
- An updated “Additional Information Sheet” available on our website, in line with RWG good practice.

We look forward to working with you to ensure your customers across the North West are informed and supported. If you require any additional information, please don’t hesitate to get in touch with your retailer relationship manager.

Yours sincerely,

Paul Stelfox
Head of Market Services
United Utilities