United Utilities Group PLC 31 January 2019

UNITED UTILITIES ACHIEVES FAST TRACK STATUS

Ofwat has today published its initial assessment of company business plans for the 2020-25 period and we are pleased that our plan, which offers improved service and lower bills for customers, has been awarded fast track status.

We look forward to working constructively with Ofwat through to publication of the draft determination which, in line with the price review timetable for fast track companies, we expect to be published by Ofwat in early April 2019.

Ofwat has also published today the results of its annual company monitoring framework assessment which measures the quality and transparency of company reporting and the level of trust and confidence that customers and other stakeholders can place in it. We are pleased that United Utilities Water has retained "self assurance" status in this assessment. This is the highest categorisation available and one which we have now held for three consecutive years.

We will be hosting a webcast presentation starting at 10.30am on Wednesday 6 February 2019 to provide further detail on Ofwat's assessment of our business plan. The webcast can be accessed via the following link: https://www.investis-live.com/united-utilities/5c4709b0cad1ac0c00b979de/mnas

The presentation can also be accessed via a live audio call facility by dialling: UK toll: + 44 20 3936 2999 Access code: 856165

This announcement and the webcast presentation will be available at: https://www.unitedutilities.com/corporate/investors/

The webcast will be available on demand from Thursday 7 February 2019 at the following link: https://www.investis-live.com/united-utilities/5c4709b0cad1ac0c00b979de/mnas

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