

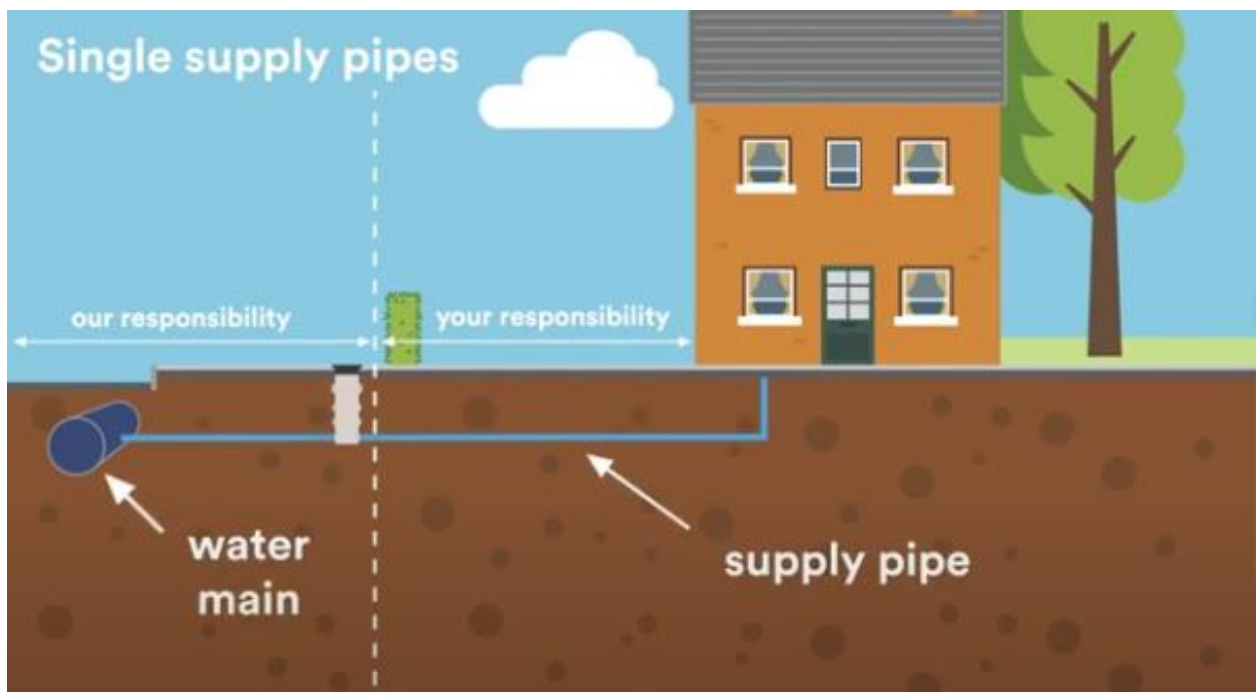
## Am I on a Single or Common Supply?

Although we cannot come out to determine your private pipework layout, please see the below information that we hope will assist you.



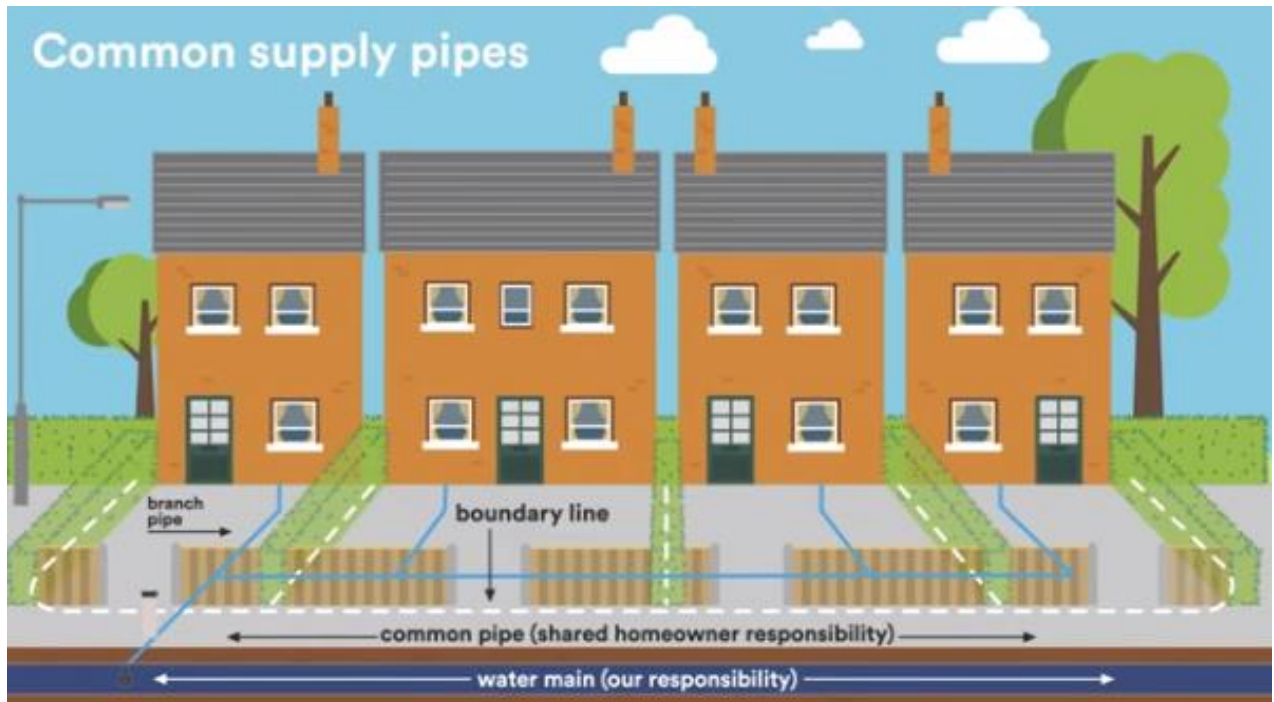
## What does a Single Supply look like?

- Single supply pipes are a direct connection from your property to our water main and only feed your property.
- If you and your neighbours are on single supplies, there should be 1 external stop tap/boundary box outside each of your properties.
- The control to this single supply may be in the footpath/road in front of the property. If you were to turn your water supply off at this point, this would not affect any of your neighbour's water supplies.



### What does a Common Supply look like?

- Common supply pipes are joint responsibility of all homeowners who are supplied by this pipe. This pipe provides water to a number of houses from one single connection to the water main.
- If you and your neighbours are on a common supply, there should only be 1 external stop tap/boundary box outside the properties, this would isolate the water feed to all of the properties on the common supply. I.e. if you were to turn your water supply off, this would also affect your neighbour's water supply.



### Still Unsure?

If after reading this information, you are still unsure on your supply type, please contact a plumber. They will be able to visit the property and confirm this for you by tracing your existing internal pipework.