

1. INTRODUCTION

This bulletin provides information about charges for 2019/20.

2. STATEMENT OF SIGNIFICANT CHANGES

The statement of significant changes to charges for 2019/20 can be found:

<https://www.unitedutilities.com/globalassets/documents/pdf/statement-of-significant-changes-december-18-2812.acc18.pdf>

3. PRIMARY AND NON-PRIMARY WHOLESALE CHARGES

The wholesale charges schemes containing primary and non-primary wholesale charges for business and residential customers for 2019/20 can be found:

<https://www.unitedutilities.com/globalassets/documents/pdf/united-utilities-water-limited-wholesale-water-charges-scheme-2019-2020.acc19.pdf>

<https://www.unitedutilities.com/globalassets/documents/pdf/united-utilities-water-limited-wholesale-sewerage-charges-scheme-2019-2020.acc19.pdf>

<https://www.unitedutilities.com/globalassets/documents/pdf/acc19.wholesale-charging-rules-14122018-final-charges-external-version-final.acc19.pdf>

The assurance statement in relation to the wholesale charges can be found:

<https://www.unitedutilities.com/globalassets/documents/pdf/wholesale-charges-assurance-statement-2019-20.acc18.pdf>

The wholesale charges schedule for 2019/20 can be found:

<https://www.unitedutilities.com/globalassets/documents/pdf/wholesale-charges-schedule-2019-20.acc18.pdf>

4. SPECIAL AGREEMENTS

The wholesale charges for special agreements for 2019/20 can be found in the wholesale charges schedule:

<https://www.unitedutilities.com/globalassets/documents/pdf/wholesale-charges-schedule-2019-20.acc18.pdf>

5. LINKS TO OTHER DOCUMENTS

Ofwat expectations, assurance and information requirements for water company charges for 2019/20 can be accessed on [Ofwat's website](#).