



**Hello ,**

In relation to your property:

We're getting in touch with you as someone whose premises uses a septic tank to manage wastewater and to raise awareness of our first time sewerage scheme. This means that you could apply to connect your premises to the public sewer and the sewerage will then be managed by United Utilities.

**FIND OUT MORE**

### **Pilot scheme for first time sewerage now launched in your area**

United Utilities is committed to playing our part in doing more to continue to protect the water quality of Windermere. Over the next five years, we're investing £200 million across the catchment to significantly reduce spills from six storm overflows and to further improve the treatment standards at nine of the sites around the lake.

There are also 89 businesses and approximately 1,800 private household septic tanks which discharge into the lake and can ultimately influence its water quality. Combined, the wastewater from those septic tanks and package treatment plants is almost equivalent to the volume of a treatment works like Ambleside.

We are therefore working to increase awareness of our first time sewerage process, which could remove the need for some of those private septic tanks and mean more properties are directly connected into a public sewer pipe.

We are conducting a pilot scheme to identify the need and appetite for public sewerage in three areas around the Windermere catchment:

- Skelwith Bridge
- Ambleside
- Tower Wood area of Windermere

## You could be eligible

We are writing to you as your premises is inside one of these pilot areas and you can register your interest in applying for first time sewerage if the following criteria is met:

- The application is for a premises already in existence and which uses a private wastewater system (such as a septic tank, for example) and on which there are buildings used for living accommodation
- The drains or sewers used for domestic sewerage purposes (such as toilet flushing) do not currently, either directly or through an intermediate drain or sewer, connect with a public sewer
- The effect of the private wastewater system being used is causing, or likely to cause, an adverse effect to the local environment, such as a local watercourse
- The environment or amenity problem cannot be more appropriately resolved by improved maintenance or operation of the existing septic systems

If you think these criteria may apply to your drainage system, please click here to view all of the requirements and complete the expression of interest form. **The deadline for submitting your expression of interest is 16<sup>th</sup> May 2025.**

**REGISTER YOUR INTEREST**

## Come along and see us

Our FAQs can be [found here](#) for all of the essential information that you will need, however, if you would like to discuss this with us or want to find out more about first time sewerage, we will also be holding a drop-in session:

**Tuesday 22<sup>nd</sup> April at the Windermere Information Centre (8 Crescent Road, LA23 1EA) between 9-30am to 3-30pm.**

We would love to see you there, so please pop down.

**You can also contact us via email** at [fts@uuplc.co.uk](mailto:fts@uuplc.co.uk) and we will get back to you.

Yours sincerely

United Utilities Wastewater Team



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