United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID991
Date: 07/10/2026
Email: EIRRequests@uuplc.co.uk

Dear [redacted],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

Please provide the following records for the properties located at 1-5 Birchdale Barns Waterloo Lane Kingswood Frodsham WA6 6JH.

1. The approved site utility layout and clean water mains/connection schematics submitted by the developer and accepted by United Utilities Developer Services.
2. All United Utilities inspection reports, sign-off logs, and "Notice of Intent to Work" / "Service Connection" records (RFW1) related to the live connection of these specific plots.
3. The Water Supply (Water Fittings) Regulations 1999 compliance inspection report or certificate issued by the United Utilities Inspector prior to the meters being installed.
4. Any correspondence or logged concerns between United Utilities and the developer, Birchdale Farms Development Limited/Sandstone Estates Limited/ Oakcroft Homes, regarding the water pressure or shared supply pipe sizing for these plots.

Our response:

Please find the responses to the four queries raised above.

1. In appendix A we have provided a copy of the application for a new supply made by the Self Lay Provided (SLP) acting on behalf of the developer. Also attached in appendix B is the utilities plan provided to the developer which sets out the location of the watermains near the development sent to the SLP. All personal information has been redacted from these documents under Regulation 13 of the Environmental Information Regulations 2004.

2. As the developer did not proceed with the applications (as set out in point one above) we are unable to provide notice of intent to work or service connection records. Therefore, under Regulation 12(4)(a) of the Environmental Information Regulations 2004 we are unable to provide this data as it does not exist.

3. As the developer did not proceed with the applications (as set out in point one above) we are unable to provide a compliance inspection report. Therefore, under Regulation 12(4)(a) of the Environmental Information Regulations 2004 we are unable to provide this data as it does not exist.

4. We have included in response to point one, appendices A and B which set out the application for a new supply and utilities plan. Appendix C is the guidance for the point of connection enquiry which sets out the point of connection for the development and the network reinforcements required to service the development. Again, personal information has been redacted from these documents under Regulation 13 of the Environmental Information Regulations 2004.

As the developer did not proceed with the application we have no further correspondence between United Utilities, the developer or the SLP.

If you contact the Unregistered Connections team on unregisteredconnections@uuplc.co.uk they will be able to help you establish how the properties have been connected into the United Utilities water network.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks