

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

### Your request

I'm looking for a spatial dataset covering United Utilities' public sewer network, either the pipe network or polygon boundaries showing which areas are served by the public sewerage system. I'm aware of the "Appointed Wastewater Boundary" layer you publish on ArcGIS Online, but that shows the appointed company boundary rather than which areas are actually sewered.

My questions:

1. Does United Utilities hold a GIS dataset of the public sewer network or its serviced area?
2. Can this be provided in a machine-readable format: shapefile, GeoJSON, WFS service, or via a public ArcGIS REST endpoint?
3. Is the data already published as open data anywhere?

### Our response

Having reviewed your request for information, the data you are interested in is held within Stream. I've included the following links which I believe will be useful:

- [Appointed Wastewater Boundaries | Stream - Portal](#) – this shows the area that United Utilities covers with regards to wastewater
- [United Utilities Sewer Catchment Boundaries | Stream - Portal](#) – this shows each sewer catchment across the North West region

I hope this is helpful but please let us know if you require anything else.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED]



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[REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.