

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

On your water quality page, you do not list PFAS concentrations in local water supply. Please provide accurate PFAS concentration from either internal or external testing.

Our response

Please see enclosed a copy of the PFAS data in Appendix 1 which covers the period of November 2025 to present. This is separated into two tabs, one for raw water (untreated) sample results and the other for treated water samples.

In addition to the data, we can confirm that all of our water sources are monitored for PFAS and in most cases these substances are not present. We do not have any high-risk sources. Water companies are required to monitor PFAS monitoring in the raw water (untreated) and water treatment works (treated water), rather than consumers' taps.

Where very low levels have been detected we have the appropriate risk management plans in place, to ensure the treated water supplied to customers meets the necessary regulatory standards. At this time there are currently no statutory standards for PFAS in drinking water, nor is there a World Health Organisation guideline value. The DWI has taken a precautionary approach and produced tiered guideline values for water companies, which we adhere to.

I can confirm that we have had no detections of PFAS above Tier 1 in drinking water supplied to your water supply area. Tier 1 is the lowest tier set by the Drinking Water Inspectorate, and this is where results are less than 0.01 micrograms per litre.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000
unitedutilities.com

can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.