

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Dear United Utilities Team, I am currently undertaking my PhD at the University of Glasgow and I would like to request the historical domestic water quality data from 2018 until 2024 (I was unable to insert this time period above, apologies). I am interested in looking at the impact of environmental factors in pancreatic carcinogenesis.

Our response

PFAS data for the years 2021-2024 is publicly available on our [Environmental Information Disclosure Log | United Utilities - Corporate](#) under reference EIR-578. For awareness, we do not hold any PFAS data prior to 2021 and as such are unable to provide this in line with Regulation 12(4)(a) of the EIR.

For information, from April 2023 onwards, all PFAS analysis has been undertaken by our internal UKAS accredited laboratory in line with the requirements of the Drinking Water Inspectorate. This included the analysis of 47 PFAS determinands during 2023 and 2024 and extending to the 48 PFAS determinands from 1 January 2025. Prior to April 2023, PFAS analysis was outsourced to a third party laboratory.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.