

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

I am writing under the Environmental Information Regulations 2004 (EIR) to request the following information from United Utilities:

- A mapping between "UU activity reference" (as in the 2020 start stop data) and Asset IDs (UUPxxxxx)
- A mapping between "UU Permit" (as in the 2021 and 2022 start stop data) and Asset IDs (UUPxxxxx)
- A mapping between "EA Permit Reference" (as in the 2023 start stop data) and Asset IDs (UUPxxxxx)

An example of each:

- UU activity reference - CON0026/2/1
- UU Permit - VRY0096
- EA Permit Reference - 016920445
- Asset ID - UUP02175

Please note that these examples may not refer to the same CSO and are used for demonstration of the format.

Our response

Please see enclosed a copy of the requested data in Appendix 1. Please be aware that we are unfortunately not able to match every site to a UUP reference. The reason for this is, occasionally an asset with one site name, UU permit reference, and EA permit reference, may in fact contain more than one overflow. This is why UUGs and UUPs were introduced, to differentiate between multiple overflows at the same site. As a result, in the years that pre-date the UUG/UUP identifier in the start/stop data, we cannot confidently match specific spills to their respective overflows. Our solution to this has been to map, as comprehensively as possible, the UUPs and UUGs for each asset to their site name, EA Permit reference, UU Permit reference, and UU activity reference.

We hope that this response answers your request. However, if you're not satisfied with



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how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.