



Water for the North West

United Utilities Water Limited  
Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000  
unitedutilities.com

**Our ref:** EIR-847

**Date:** 20/05/2026

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

Thank you for your follow on request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

### Your request

I am writing under the Environmental Information Regulations 2004 (EIR) to request the following information from United Utilities:

- Historic sewage discharge data including Asset ID, Start Timestamp and End Timestamp, for the full years 2020, 2021, 2022 and 2023.

I understand that the data for these years is already available, however it lacks Asset IDs, instead only offering a site name and/or permit reference.

### Our response

I can confirm that we do not hold the 2020 to 2023 spill data in the format you have requested. Please be aware that the EIR only apply to information that a public authority already holds in its recorded form at the time a request is made. We are therefore unable to provide you with any additional information in line with Regulation 12(4)(a) of the EIR, as it is not held in the requested format.

For awareness, the data on the EIR disclosure log is in the format that was submitted to the Environment Agency at the time.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.