

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

I am writing under the Environmental Information Regulations 2004 (EIR) to request the following information from United Utilities:

- Historic sewage discharge data including Asset ID, Start Timestamp and End Timestamp, for all monitored CSOs for as long as you hold it.

Our response

Copies of historic sewage discharge data from 2020 - 2024 is publicly available on our [Environmental Information Disclosure Log](#), under reference EIR-342. Additionally, we proactively publish sewage discharge data on our [Storm overflow performance | United Utilities](#) page, and have copies of the data from December 2024 – February 2026 available here. The March 2026 data will be uploaded in the coming weeks, and subsequent months will be uploaded four to six weeks after month end.

This data has been through our five-stage validation process, which you can read more about on our website. The validation process identifies and removes any erroneous data to ensure that the final information published about spills is reliable, accurate and complete.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please



United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000
unitedutilities.com

complete our short survey [here](#) – your input helps us improve our service.