

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Please could I have the contractual agreements between United Utilities and UKCEH for the Lakes Tour surveys they undertake? These agreements have been stated to exist by UKCEH.

Our response

Please see enclosed a copy of the contract between United Utilities and the UK Centre for Ecology & Hydrology (UKCEH) for the Lakes Tour work. Please note that redactions have been made to remove any personal information in line with Regulation 13 of the EIR and UK GDPR, as well as commercially sensitive information in line with Regulation 12(5)(e).

Whilst on this occasion we have been able to provide you with a copy of this contract, we note that any future requests for copies of any other contracts will be assessed on a case-by-case basis.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.