

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request

Please can I have a copy of the results of sampling that have been taken on site at the sewage works around Windermere?

There are results of sampling in logbooks that are not reflected in the sampling data that I have been provided for the sites from the lab samples. One example of lab results I was provided with was on 20 December 2024.

Our response

Please allow me to explain our approach to sampling and what this means for sample data. The sample data recorded in the logbooks are ad hoc samples taken onsite by Process Controllers which are analysed onsite. They are non-regulatory samples to help understand how specific parts of the process may be working at a specific time so as to help inform operational interventions. As such they are not taken for any further analysis in our laboratory.

The sample data provided in Appendix 1 of our response to EIR-733 is from samples taken specifically for laboratory analysis. As such, the sample data in the logbooks will not match the sample data in the Excel spreadsheet as these are not the same samples. Even if samples are taken at the same date and time, they will generally be analysed using different techniques so the results cannot be directly compared.

Our site teams have provided copies of the ad hoc sample sheets they hold for Windermere sites, and these are available via the OneDrive link which has separately been sent to you, in appendices 1-9. Please note they have been redacted in line with Regulation 13 of the EIR and UK GDPR to remove any personal data. When reviewing these, it is important to note that there may be some overlap in the information that is recorded in these and what is captured in the logbooks. Additionally, please note that as these are ad hoc samples, there is no regulatory requirement for our site teams to complete these sheets or retain a record, which is why we do not hold copies for each month, for each site. For the same reasons, the number of samples taken on a week-to-week basis will likely differ at each site.

Finally, please be aware that a copy of the January – March 2026 final effluent sample data will be sent to you in the coming weeks as part of the quarterly data that we have previously agreed will



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be disclosed.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.