



Water for the North West

United Utilities Water Limited

Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID800

Date: 04/06/2026

Email: EIRRequests@uuplc.co.uk

Dear [REDACTED],

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request:

I'm seeking information related to tankered trade waste at the following locations: Carlisle WwTW, Barrow WwTW, Davyhulme WwTW and Ellesmere Port WwTW.

For each of the above locations please provide the following information:

- The technical evaluation or waste approval document of each tankered industrial waste disposed of at each location between January 2025 to present day, including whether the waste is treatable, whether there are conditions for the discharge and the test results from sampled waste.
- The amount that was paid to your company to dispose of the waste from January 2025 to present day.
- If any tankered industrial waste has been rejected for not meeting standards, please provide a technical evaluation document, test results for sampled waste, and waste approval documents from January 2025 to present day.

Our response:

We have answered each of your questions in turn below.

1. To address the request for a technical evaluation document, we have included a summary report for each waste stream (Appendix A Waste Treatment Plan information). Third party industrial wastes that have been approved and accepted by United Utilities have gone through an evaluation process and have been deemed treatable (i.e. suitable for treatment) at the designated and permitted United Utilities Wastewater treatment works. The summary reports detailed in Appendix A outline the information captured in this evaluation process.

A list of the third-party industrial waste streams received at Barrow WwTW, Carlisle WwTW, Davyhulme WwTW and Ellesmere Port WwTW is provided in Appendix B. Details of the individual parameters of each customer's waste are captured within a quote for services but as. This is commercial information; it has not been provided under Regulation 12(5)(e) of the Environmental Information Regulations (EIR) 2004.

To address your question on "Conditions for Discharge" we have taken the Acceptance criteria and included these within the table of information provided in Appendix B.

Example test results from sampled waste during the period requested (1 January 2025 to the date of your request are referenced in the summary reports and treatment plan information in Appendix A.

We have also provided copies of Certificates of Analysis for third party industrial waste imports received at Barrow WwTW, Carlisle WwTW, Davyhulme WwTW and Ellesmere Port WwTW over the period requested. This information consists of scanned in Certificates of Analysis for the waste streams and is referenced in Appendix C. Please also note that in line with Regulation 13 of the EIR, and UK GDPR, we are unable to disclose personal information, so this has been redacted. Due to the size the file, Appendix C will be sent separately via One Drive.

2. We can confirm that the amount paid to United Utilities, since January 2025, in relation to the waste streams listed in the table in Appendix B is £3,376,992.20 (excluding VAT) or £4,052,390.37 (including VAT).

3. To address your request regarding rejected waste we have provided copies of our Reject Load form for each waste load that has been rejected from United Utilities permitted sites in the period 1 January 2025 to 31 March 2026. These reject load forms (Appendix D) capture waste stream details and the reason for rejection. Note: Where the waste load has been rejected for reasons such as low PH the associated reading is shown on the form.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks