

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR). As your request contained a number of specific questions, this response, restates each part of the request (in bold) and then follows this with our response.

Can I request under the Environmental Information Regulations 2004 information relating to the sewer and associated manholes outside [REDACTED].

1. Modelling results used to assess capacity in relation to the proposed connection

First, please accept my sincere apologies for the confusion caused by the information that was sent in response to your initial Developer Services enquiry. I would like to clarify the Company's position and the situation for you.

Monitoring the Manhole – The manhole you referenced is currently being monitored by United Utilities so we can fully understand exactly when it floods and reaches capacity. Because this monitoring is ongoing, the specific rainfall data needed for our modelling has not yet been finalised. As such, we are unable to share this with you in line with Regulation 12(4)(d) of the EIR. Please be assured we are continuing to monitor the situation. It is worth noting that combined and surface water networks are designed to reach capacity during heavy storm events, which unfortunately can sometimes result in flooding in natural low spots.

CCTV footage – Having liaised with our Developer Services Team, I can confirm that as of yet, no CCTV footage has been reviewed in relation to the proposed development. For awareness, it is the developer's responsibility to take and provide United Utilities with a copy of CCTV footage which shows the condition of the sewer they wish to connect to. As this has not yet been done, we are unable to share this with you in line with Regulation 12(4)(a) of the EIR, as we do not hold a copy of any footage as of yet.

The New Development – Regarding the single property currently being built, United Utilities calculates the design load based on 4,000 litres per day per dwelling. This equates to a very small amount of just 0.05 litres per second entering the public sewerage system. Because there is a surface water sewer nearby, only the foul water from this single dwelling will connect to the combined sewer. While this does add flow to the network, the volume is incredibly low and should not have a significant impact on the network's performance.

Furthermore, while United Utilities is not a "statutory consultee" (meaning the Local Authority is not legally required to consult us or act on our advice for developments of this size), we do still proactively review and comment on as many planning applications as we can. Any comments made about a

planning application are made available on the local planning website, which in this instance is [Bury Council](#).

2. Design rainfall events and assumptions used in that modelling.

Please see our response to your first point.

3. Records of historic flooding, surcharge or overflow incidents at these manhole.

Having checked our case management system, there has been one instance of flooding from the referenced manholes. A copy of the notes from our inspection are included in Appendix 1. Please note that whilst the job comments confirm that further work was raised for CCTV footage to be carried out, this has and will not be used to inform any decisions made in relation to the proposed new development, as the footage is now three years old. As explained in our response to your first point, it is the responsibility of the developer to take and provide us with a copy of recent CCTV footage of the sewer they wish to connect to.

4. Copies of the CCTV survey reports referred to in your response.

Please see our response to your first point.

5. Any internal assessments or reports identifying required mitigation or upgrades.

Whilst there are currently no mitigation or upgrades planned for the referenced manholes or sewer, we will continue to monitor the situation to determine whether any action is required going forward.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks
[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.