

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR). As the request contained a number of specific questions, this response, restates each part of the request (in bold) and then follows this with our response:

Please could I submit a follow-up specific to this request:

- **Please could you outline why financial information from 2000 to 2012 is not held?**

Our Finance Team have confirmed that this information was stored in an archive, which at the time of your initial request they did not have access to. They have subsequently managed to download this data from 2000-2012, which I have included below. Please note that as this information has been retrieved from the archive, the information held cannot be broken down further. This means that payments such as business rates cannot be separated from the total figures.

Vendor Name	Net
UK Centre for Ecology and Hydrology	£0
South Lakeland District Council	£1,031,421
Cumbria Tourism	£0
National Trust	£1,799
Lake District National Park	£49,923
Westmorland and Furness Council	£0
Lake District Foundation	£0
The Rivers Trust	£0

- **Please could you let me know what the licence fees were funding, and provide the names of what was being licensed:**
  - Licence 1169 fee
  - Licence 1560 fee
  - Licence 1636 fee
  - Licence 1560 (2022.07) fee

The specified license fees were paid to the UKCEH, so that the Company could have access to the data collected as part of its [Land Cover Map](#) data collation. This is an assessment that UKCEH complete to assess what all the land in the UK is used for. This is useful in understanding habitats, and also potential sources of pollution etc. Copies of these maps and data are publicly available on the [UKCEH Land Cover Maps | UK Centre for Ecology & Hydrology](#).



Water for the North West

**United Utilities Water Limited**  
Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000  
unitedutilities.com

- **Please could you provide further information on what the CEH water quality monitoring was produced for and which locations it covered? Was this monitoring the work used within the reports listed?**

The invoice titled 'CEH water quality monitoring' relates to ongoing water quality monitoring carried out by UKCEH as part of the Thirlmere Resilience sub-catchment work. The monitoring was commissioned for United Utilities to support our understanding of raw water quality. The resulting data and analysis are reported in appendices 3, 5 and 8 of our previous response.

- **Please could I be provided with the terms of reference for all of this work?**

We have been unable to locate any terms of reference for this work and are therefore unable to provide you with copies of these in response to your request. In these circumstances, Regulation 12(4)(a) of the EIR applies, which allows a public authority to refuse a request where the information sought is not held at the time the request is received.

- **Please can I extend the scope of this request to include all work undertaken by UKCEH and funded by United Utilities specifically for Windermere since 2000?**

Please see attached three further reports produced by UKCEH that the Company currently holds. These are:

- CEH High resolution and in site phosphorus monitoring report
- Lakes Tour 2010 report
- Lakes Tour 2015 report

Note that in the 2010 and 2015 Lakes Tour reports, there is reference to previous reports from 2000 and 2005. I can confirm that we no longer hold copies of these documents and as such, are unable to provide copies of these in line with Regulation 12(4)(a) of the EIR. Although the 2010 and 2015 reports contain a confidentiality clause, we believe the public interest in disclosure outweighs the public interest in maintaining the clause.

We are not aware of any other reports that the UKCEH have been commissioned to produce, however if you would like anything further, we would suggest contacting UKCEH directly via its website: [General contact us | UK Centre for Ecology & Hydrology](#), or via email at [enquiries@ceh.ac.uk](mailto:enquiries@ceh.ac.uk).

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIIRRequests@uuplc.co.uk](mailto:EIIRRequests@uuplc.co.uk), addressing your request to [REDACTED] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.



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Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.