United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID644
Date: 23/01/2026
Email: EIRRequests@uuplc.co.uk

Dear [redacted]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request(s):
I have now considered the monitoring data provided and note that it does not contain results for the following Discharge Consent requirements;

1. *Cyanides and cyanogen compounds*
2. *Sulphides, hydrosulphides and polysulphides; and*
3. *Sulphates*

Please can you provide monitoring data for the above for the period from June 2012 to date please?

Our response:
We issue consent to discharge permits that include statutory limits, as well as limits that are specific to a company's effluent. These limits are set to protect people; the sewer network; wastewater treatment process and the environment.
Sampling of trade effluent is carried out to monitor for compliance against the consent. The frequency and type of analysis which needs to be carried out for a relevant permit is determined using a risk assessment based on the information provided in the initial application for a trade effluent consent. From that application appropriate limits are determined.
We would not analyse routinely for all consented substances which are not declared in the detailed application which is submitted by a trader when requesting a consent to discharge permit. As a result of this risk-based approach, we have not taken samples or analysed for these three types of compounds.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks