United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID625
Date: 07/01/2026
Email: EIRRequests@uuplc.co.uk

Dear [redacted]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

Your request(s):

The area of interest is the service reservoir located at NGR: 336857, 375551. I have attached an aerial plan for reference.
We are working on a development for a new school and to discharge the planning conditions we need to consider the potential flood risk from a failure of the enclosed service reservoir. There is flood risk from the service reservoir identified on the EA flood risk from reservoirs mapping.
As such, the LLFA have asked us to obtain any information UU have on the inspection of the service reservoir. For example, how often do checks of the service reservoir take place (checks of structural integrity). Are any structural checks done of the slopes surrounding the reservoir (checking for slippage, signs of leakage etc).

Our response:

- **How often do checks of the service reservoir take place (checks of structural integrity)** – This is a statutory reservoir and is managed by United Utilities under the requirements of the Reservoirs Act 1975. Process controllers at Sutton Hall carry out regular surveillance of the site (which includes checking for structural integrity).The site is also visited by an appointed Reservoir Supervising Engineer (under section 12 of the Act) at least twice a year to examine the condition of the site and its performance/behaviour since the previous visit. Under section 10 of the Act an Inspecting Engineer will inspect the site and if required give any directions in the interest of safety (ITIOS) or maintenance. All ITIOS or maintenance requirements from the last inspection have been completed.
- **Are any structural checks done of the slopes surrounding the reservoir** – These checks are carried out as part of the S10 inspection by the Supervising Engineer. .

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted] and explaining why you're unhappy with our response. We'll be very happy to review

your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks