United Utilities Water Limited
Haweswater House
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Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID594 & 595
Date: 03/12/2025
Email: EIRRequests@uuplc.co.uk

Dear [redacted]

Thank you for your two requests for environmental information. We appreciate your interest, and we want to let you know that your requests have been carefully considered in accordance with the Environmental Information Regulations (EIR).

For reference, we have logged these two EIR requests as two individual requests (with our internal reference numbers set out below), with this note and attachments providing a single response to both requests.

Your request(s):
I am conducting academic research that requires the environmental data captured in the "APR Excel tables".
To support this research, you made two requests:

- EIR-594: *Please provide the "APR Excel tables (Excluding 3A-I).xlsx" data in the exact format it was submitted to Ofwat, for each reporting year between 2015-2025. (Please provide the data as an .xlsx file)*
- EIR-595: *Please provide the "APR Excel tables 3A-3I.xlsx" data in the exact format it was submitted to Ofwat, for each reporting year between 2015-2025. (Please provide the data as an .xlsx file)*

In total there should be 10 files, (for each request).
I have searched online and via the company website and raised a request here as:

- *Some/All of the data is not available/not found*
- *The data is not in the correct format (e.g. pdf report, .xlsx required for analysis)*
- *The data is only available through a third party (e.g. Ofwat) and has been transformed/amended into workings/calculations upstream and not in the original format.*

Thank you for your time and effort spent completing this request, it is very much appreciated.

Our response:
As you have stated, some but not all the information that you have requested is published on our web site.
This note therefore, sets out what information is on our web site and provides a link to the data. It also sets out what information is not on our website and as requested, provides .xlsx copies of this data.
Data published on the UU website:
All the required information for the 2020 to 2025 period can be found on our corporate website at this link: United Utilities - Annual Performance Reports 2015-2020.
This link takes you to a page within the performance reports section of the website that provides a

drop-down list of reports for each financial year from 2015/16 to 2024/25.

For financial years 2020/21 to 2024/25, there are two reports that provide the information you request in the format that you have requested it, these tables are called:

- "APR table (year)" – this provides the APR Excel tables (Excluding 3A-I)
- "Performance summary table (year)" – this provides the APR Excel tables 3A-I

Data not published on the UU website:
The equivalent data for 2015/16 to 2019/20 is not published on our website.
We have therefore provided ten additional .xlsx files.

- Five - APR (financial year) Non-Section 3 Tables
- Five - APR (financial year) Section 3 Tables.

These files contain the information that was required by and submitted to Ofwat in each year.
As you may be aware Ofwat's requirements changed (increased) over time. For example, in 2015/16 Ofwat only required one Section 3 Table (3A), whereas by 2019/20, this had increased to five tables (3A,3B,3C,3D and 3S). Tables 3A to 3I were only required for the 2020 to 2025 period.
Each table contains line definitions and references to the Regulatory Accounting Guidelines (RAG) for that year, which are published by Ofwat and provide more detailed guidance and information on the coverage and definition of each cell within each table.
It must also be noted that as these RAG definitions will have changed over time the data from one year to the next may not be directly comparable, so care should be exercised in analysing and drawing conclusions from the data.
Our published Annual Performance Reports, for each year, also provide detailed explanation and commentary to support and expand on the data covered within the Excel tables. These reports and other supporting information can be found via the link provided above.
Due to the number and size of the attached .xlsx files, we have sent this information to you via a secure file transfer and will follow up with a further email containing a security code you will need to access these files.

We hope that this response provides all the information you require and answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks