



**United Utilities Water Limited**

Haweswater House  
Lingley Mere Business Park  
Lingley Green Avenue  
Great Sankey  
Warrington WA5 3LP

Telephone: 01925 237000  
unitedutilities.com

**Our ref:** EIR-581

**Date:** 26/11/2025

**Email:** [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk)

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**Your request:**

I would like to submit an EIR request concerning the Fox Hill pumping station in Alvanley, Cheshire. Please can you send me all your testing and sampling data for the raw water here from 2018-date.

If you could send this to me in an excel sheet and include the name of the contaminant tested for, the concentration found, and the date of the testing please?

**Our response:**

We note that your request states Foxhill pumping station. We believe you are referring to Foxhill Borehole. The raw water extracted at Foxhill Borehole is subject to routine testing, as are all drinking water supplies and the quality of this has been consistently good. The results of the raw water testing carried out at Foxhill Borehole is included in the spreadsheet that accompanies this response. Please refer to tab 'Foxhill Borehole Raw Water Data'.

When reviewing the attached dataset, it is important to note that there are a number of sample points at Foxhill Borehole, therefore we have included each of their monitoring point identification codes to differentiate between these. Additionally, please note that all laboratory methods have a Limit of Detection (LOD). This means that the method cannot read lower than a certain value. Any results marked as less than the LOD means that the result is lower than the lowest quantifiable value that the method can detect. In this dataset, results less than the LOD are marked 'LT' and results greater than the calibration range of the method are marked 'GT'.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks,



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey here – your input helps us improve our service.