**United Utilities Water Limited**
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

**Our ref:** EIR/ID576
**Date:** 17/11/2025
**Email:** EIRRequests@uuplc.co.uk

Dear [redacted]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**Your request:**

Please could you provide maps for the Windermere catchment showing where combined sewer networks are in place. Please could this also include the percentage of the catchment that is served by a combined sewer network.

**Our response:**

**Appendix A** provides a map showing the locations of the Wastewater Treatment Works (WwTW) along with the combined network boundaries served by each facility. This is indicated by the **bolder colouring.** For completeness, the map also includes the wider Windermere catchment, indicated by the **lighter colouring** which, as previously noted, is largely unsewered. For completeness we have also included *Troutbeck WwTW catchment*, although this is a foul-waste only system, we have included for visibility. **Appendix B** outlines the river catchment areas that contain combined sewers and specifies the percentage of each catchment area served by these systems, from the WwTW within each catchment.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [redacted] and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks