

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR). As your request contained a number of specific questions, this response, restates each part of the request (in bold) and then follows this with our response:

Please provide:

- **The location and names of any wastewater pumping stations, storm tanks, or combined sewer overflows within approximately 500 meters of [REDACTED].**

I can confirm there are two storm overflows within 500 metres of [REDACTED]. These are Lytham Pumping Station Storm Overflow (UUG0884), and Warton Pumping Station Storm Overflow (UUG0600). The locations of these assets can be found on the [Storm overflow map | United Utilities - Better Rivers.](#)

- **Whether these assets have recorded any recent storm overflow activations or discharges (e.g. EDM data or discharge notifications) within the last three years.**

EDM data relating to discharges is publicly available under the drop down on the [Storm Overflow Performance](#) page. This page also provides details of the 5-step process that water companies use to review and validate the raw data that is received from Event Duration Monitors (EDMs) located at each overflow. As the 2025 data has not been through the 5-step validation process, please note the following important points when reviewing the data:

- Raw telemetry data should not be treated as validated regulatory Event Duration Monitor (EDM) data due to the potential for sensor malfunctions, data transmission errors or environmental interference (which are rectified when this data is validated). There may also be gaps in the data resulting from instrument failure or maintenance, for example.
- Whilst error codes from sensors are captured and inspected, they may still appear as erroneous data in this raw telemetry dataset, as erroneous and anomalous data will not have been removed.
- As this raw data has not gone through data validation it will likely be different to what is reported annually in our regulatory EDM return.

For additional information, the [Storm Overflows Data | Stream - Portal](#) provides a Hub, which is designed to be a source of open data on the operation of storm overflows in England. The data provided on the Hub – produced via an Application Programming Interface (API) – is near real-time data detected via Event Duration Monitors (EDM) and sent to each company's cloud storage system, where it is then transmitted to the map. Companies aim to transmit data on a discharge within an hour of the outfall operating.

- **Details of any planned maintenance, capacity upgrades, or remedial works for those assets.**

I can confirm that there are enhancement projects planned for both Warton Wastewater Pumping Station (WwPS), and Lytham WwPS during AMP8 (April 2025 to March 2030). We have committed to delivering an additional 17,000m³ of equivalent storage at Warton WwPS, and 15,000m³ at Lytham WwPS. This will assist with spill reduction at the overflow locations. We'll also be increasing the pump capacity at Lytham WwPS, to reduce spills at the works, and Fairhaven WwPS too.

- **Whether UU has received or logged any customer complaints about odour reports related to these installations.**

I can confirm that there have been no customer complaints or odour reports related to these assets in the last three years.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at EIRRequests@uuplc.co.uk, addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks

[REDACTED]

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.