

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR).

**Your request:**

I would like to know how many hours united utilities discharged untreated Raw Sewage into Whitehaven Harbour for so far in 2025 and totals for 2024, 2023, 2022.

I'd also like to know what your targets are for pollution events and serious pollution events and if you met them or missed them for the last 3 years and by how much you met them or missed them.

I'd also like to know the same information for St Bees Beach.

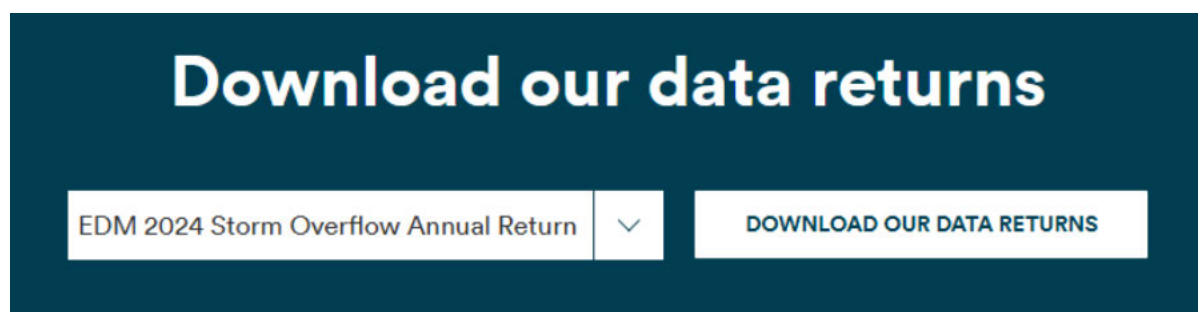
**Our response:**

I can confirm that no outfalls discharge directly into Whitehaven Harbour or St Bees Beach. There are 13 upstream inland storm overflows in the vicinity. These sites are:

- Latrigg Road CSO
- St Bridgets Lane CSO
- Linethwaite Pumping Station
- St Bees Pumping Station
- Grisedale Close CSO
- Meadow Road CSO
- Pow Bridge / Station Road CSO
- Dent Road CSO
- Picket How Farm SSO
- Wodow Road CSO
- Wyndham Terrace CSO
- Kiln Brow CSO
- Moor Road CSO

Information relating to the number and duration of spills per year for 2022 to 2024 is publicly available and can be found on [Storm overflow performance | United Utilities](#). To view this, choose the year you're interested in from the "download our data returns" drop down, and select download. Each Event Duration Monitor (EDM) return will show the counted spills, plus total

duration, as well as a long-term average.



Data for 2025 data is published monthly in the same location on our website.

Additionally, the information you have requested relating to our targets for pollution events is also publicly available on pages 56 and 57 of the [United Utilities Annual Performance Report 2024/25](#).

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks



We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.