

Dear [REDACTED]

Thank you for your request for environmental information. We appreciate your interest, and we want to let you know that your request has been carefully considered in accordance with the Environmental Information Regulations (EIR). Please see our comments, as follows:

**I would like to request information under the Environmental Information Regulations 2004.**

**Specifically, I am requesting any reports, data, or assessments from the past year relating to:**

- **The sewer network infrastructure and capacity in the Croft area of Warrington, particularly around [REDACTED];**

The regulated business United Utilities Water Ltd has to make both water and sewer records available to view for free. You can view the sewer records at your local authority (you'll need to contact them direct to arrange this). If you wish to view both the water and the sewer records you can do so via United Utilities' on-line viewing facility. Property Searches manages the appointment diary on behalf of UU Water Ltd so please contact us on 0370 751 0101 to book an appointment.

If you require a hardcopy drawing of the apparatus you can register on [Property Searches](#). This is a paid for service and information on the products and prices can be found here: [Products & Services](#). The standard SLA is 48-hour turnaround for orders.

- **Any local flood risk assessments and the implications for the drainage network;**

I can confirm that the United Utilities foul drainage network is operating without any known areas of concern.

- **Any planned or completed maintenance work on the drainage or sewer system in this area.**

United Utilities has installed DNM monitoring within the vicinity of this network, and the data confirms that the Ww Sewer system is operating as intended.

We hope that this response answers your request. However, if you're not satisfied with how we've handled it, you can request an internal review. To do this, please write to us at Environmental Information Office, Haweswater House, Lingley Mere, Warrington, WA5 3LP or email us at [EIRRequests@uuplc.co.uk](mailto:EIRRequests@uuplc.co.uk), addressing your request to [REDACTED], and explaining why you're unhappy with our response. We'll be very happy to review your request and ensure we've done everything we can to assist you.

Any request for an internal review should be made within 40 working days of receipt of this response, and we will reply within 40 working days from receipt of the request for internal review.

Many thanks  
EIR Team

We'd love to hear your feedback on how we handled your request! If you have a moment, please complete our short survey [here](#) – your input helps us improve our service.