United Utilities Water Limited
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington WA5 3LP

Telephone: 01925 237000

unitedutilities.com

Our ref: EIR/ID286
Date: 30/01/2025
Email: EIRRequests@uuplc.co.uk

Good afternoon, [redacted]

Many thanks for your email below. Your request for information has been considered in accordance with the Environmental Information Regulations 2004 (EIR) and our comments are as follows:

We are currently working on a project to reduce the amount of trade effluent we send to UU, as this water is essentially only rainwater. We are looking to re-implement discharging to river, as we have an existing discharge to river permit. Implementing a well-designed discharge to river system will have the benefit of reducing load on your wastewater treatment plant, especially during rainy periods, whilst also reducing costs for [redacted] So, I think this is a win-win all-round.

We are working with environmental consultants on this project who have requested the following information regarding your Bromborough WWTW:

United Utilities Bromborough Wastewater treatment plant test results for the last 2 or 3 years (Should be around 20 tests per year) to include –

- ***Test results of Final Effluent and storm discharges.***
- ***Frequency of storm discharges at the works.***
- ***Spot samples and Urban wastewater treatment samples.***

This is so we can see what you (UU) are currently doing in terms of treatment levels etc. at your WWTP. I have attached our UU discharge permit for your reference.

Final effluent sample data, spot samples and urban wastewater treatment sample data is available on the Environment Agency website here: Open WIMS data. When filtering, use: "*Greater Manchester Merseyside and Cheshire" for the "EA Area", and* "*Sewage Discharges Water Company*" for the "*Sampling point type",* then select the third option down which should be "*Sewage Discharges – Final/Treated Effluent – Water Company*". Please note, storm discharges are not sampled, therefore in line with Regulation 12(4)(a) of the Regulations, we are unable to provide you with this data as it is not held.

Please see storm discharge data on our website here: Storm overflow performance | United Utilities. Please note, we are currently in the process of validating the 2024 data as part of our annual regulatory return process, which will be available for you to view on our website on at the end of March.

Should it assist your request further, we can also put you in contact with a member of our Cheshire Team.

Should you consider that we have not adequately complied with our obligations under EIR, you have the right to ask us to carry out an internal review of our response. This can be done by writing to [redacted], Environmental Information Office, United Utilities, Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington WA5 3LP. Alternatively, you may find it easier to e-mail us directly on EIRRequests@uuplc.co.uk, quoting the above reference, and your review request will be forwarded on to [redacted].

Any request for an internal review should explain why you wish a review to be carried out, and should be made within 40 working days of receipt of this letter, and we will reply within 40 working days of receipt. If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Information Commissioner.

Many thanks
[redacted]