

Dear [REDACTED]

Many thanks for your email below. Your request for information has been considered in accordance with the Environmental Information Regulations 2004 (EIR) and our comments are as follows:

I am writing to request detailed information regarding the routes and plans of both the sewage system and the general drainage (gullies) system in the village of Disley, specifically for the following roads: [REDACTED]

[REDACTED]. As a resident of Disley, Cheshire East, I understand that United Utilities is responsible for maintaining the water and wastewater services in this region.

Specifically, I would like to obtain:

- 1) Detailed maps and routes of the sewage system for the specified roads.

You are welcome to view the public records via United Utilities online viewing facility for free. Viewings are by appointment only so please call 0370 751 0101 or email propertysearches@uuplc.co.uk to book an appointment. You will receive instructions on how to access the viewing portal once an appointment is booked. The viewings are for perusal purposes only and you cannot take photographs or copies of the records using digital equipment. Sketches are permitted.

If you require a hardcopy drawing of the apparatus you can register on [Property Searches](#). This is a paid for service and information on the products and prices can be found here: [Products & Services](#). The standard SLA is 48-hour turnaround for orders.

- 2) Plans and layouts of the general drainage (gullies) system for the specified roads.

United Utilities do not hold copies of where the gullies are on each of the respective roads, as these are assets owned and maintained by the local council. Therefore, in line with Regulation 12(4)(a) of the EIR, we are unable to provide you with a copy of this as it is not held. We would recommend contacting Cheshire East Council if you require a copy of this.

- 3) Information on what feeds the drains on [REDACTED] and where the drainage from [REDACTED] is released, including any outlets which may be into rivers or streams.

Please see our response to point 1.

Should you consider that we have not adequately complied with our obligations under EIR, you have the right to ask us to carry out an internal review of our response. This can be done by writing to [REDACTED], Environmental Information Office, United Utilities, Haweswater House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington WA5 3LP. Alternatively, you may find it easier to e-mail us directly on EIRRequests@uuplc.co.uk, quoting the above reference, and your review request will be forwarded on to [REDACTED]

Any request for an internal review should explain why you wish a review to be carried out, and should be made within 40 working days of receipt of this letter, and we will reply within 40 working days of receipt. If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Information Commissioner.

Many thanks
EIR Team