

From the North West, for the North West

United Utilities' contribution to your Liverpool, West Derby Constituency



We are

Water for the North West

Whether delivering essential water and wastewater services, creating local jobs or helping safeguard the region's uniquely beautiful environment, we touch the lives of every person in constituency without them even knowing.

Every day, our teams are working hard to run, maintain and improve water and wastewater services in your area, including cutting leakage by 15% and improving the resilience of all our networks.

Affordability and vulnerability:



The Hardship Hub

Customers struggling to pay their bills are getting support from our extensive range of assistance schemes. We've hosted three regional affordability summits for likeminded organisations and helped launch the **North West Hardship Hub**, a data-sharing portal for use by the region's money advice community. The hub brings together in one place details of support schemes from across different sectors to reduce delays in providing support.

Our investment in running and improving our services in Liverpool, West Derby will contribute £9m to the economy in your constituency over the next five years.





Some **44 people**who live in Liverpool,
West Derby work for us
directly, many of them now
recognised as key workers
for the essential services they

help deliver.



We support a total of **22,500 jobs** throughout the North West through many local companies in our supply chain, some here in Liverpool, West Derby.



We help people who need it in times of financial crisis, like during the recent COVID

outbreak.



We helped 13,568
people in Liverpool
access £5.16m in
financial support in the
past 12 months through
our assistance schemes.

Across the North West, all day, every day

We employ around **5,000 staff** and support another **17,500 jobs** in our supply chain.



Many pensioners across the North West and beyond rely on the stable returns we deliver.



We support more than **100,000 customers** through a portfolio of schemes aimed at tackling affordability and vulnerability.

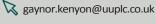


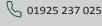
customer panel.

our customers.

than 2010.

Corporate Affairs Director





Gaynor Kenyon

07753 622282

External affairs team

externalaffairs@uuplc.co.uk

Haweswater House
Lingley Mere Business Park
Warrington
WA5 3LP



24hr contact 0345 072 0822

As the only locally-based FTSE100

company in the North West, we do our

utmost to help level up the region to its

rightful place as one of the best places

In the next five years, we'll invest £5.9bn running,

upgrading and future-proofing the region's water

infrastructure and services to a blueprint shaped by

We'll help lift a quarter of a million people out of water poverty, cut leakage and knock a tenth off water bills so that by 2025 average bills will be less, in real terms,

customer priorities change, which is why we constantly

seek their views through Water Talk, our 7,700-strong

And we'll adapt as we go. As COVID-19 shows,

to live, visit and invest in the UK.

A lot of flooding matters are not the responsibility of United Utilities, so it could save you time if you first called to check rather than writing. We're always available on the number above.

Get in touch As an MP, your u

As an MP, your unique insight into local and national issues is hugely valuable and we'd like a working relationship that's as useful to you as it is to us.

Hopefully, this snapshot of how we shape up in your constituency is a good start. We look forward to working with you and your team.

