

#### From the North West, for the North West

# United Utilities' contribution to your High Peak Constituency



#### We are Water for the North West

Whether delivering essential water and wastewater services, creating local jobs or helping safeguard the region's uniquely beautiful environment, we touch the lives of every person in High Peak every day without them even knowing.

We'll be spending £14.7m right here over the next five years running, maintaining and upgrading water and wastewater services locally, including cutting leakage by 15% and improving the resilience of all our networks.

In High Peak this includes plans for a major project to target water quality improvements at our wastewater treatment works in Whaley Bridge.

## Environment:

#### Working with nature



We're transforming the way we work to reduce our impact on the planet and meet the challenges of climate change, such as planting one million trees by 2030. As custodian of some of the North West's best-loved wild places, we've embraced the use of natural processes on our land as an alternative to carbon heavy construction at water works. Now, we're working handin-hand with partners to promote a similar approach to **managing storm water**.



We help people

who need it

in times of financial crisis,

like during the recent

COVID outbreak.

# Between 2020 and 2025 we will spend £14.7m improving services in High Peak



Some **15 people** who live in High Peak work for us directly, many of them now recognised as key workers for the essential services they help deliver. 2

We support a total of **22,500 jobs** throughout the North West through many local companies in our supply chain, some here in High Peak.

# Across the North West, all day, every day

We safeguard 1,300km of coastline 7,000km of rivers

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We contribute around **£240 million** a year to public finances.

| Since 2015, we have          |  |
|------------------------------|--|
| voluntarily reinvested       |  |
| £350m of efficiency savings  |  |
| and financial outperformance |  |
| to improve services.         |  |

### As the only locally-based FTSE100 company in the North West, we do our utmost to help level up the region to its rightful place as one of the best places to live, visit and invest in the UK.

In the next five years, we'll invest £5.9bn running, upgrading and future-proofing the region's water infrastructure and services to a blueprint shaped by our customers.

We'll help lift a quarter of a million people out of water poverty, cut leakage and knock a tenth off water bills so that by 2025 average bills will be less, in real terms, than 2010.

And we'll adapt as we go. As COVID-19 shows, customer priorities change, which is why we constantly seek their views through Water Talk, our 7,700-strong customer panel.

## Get in touch

As an MP, your unique insight into local and national issues is hugely valuable and we'd like a working relationship that's as useful to you as it is to us.

Hopefully, this snapshot of how we shape up in your constituency is a good start. We look forward to working with you and your team.

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A lot of flooding matters are not the responsibility of United Utilities, so it could save you time if you first called to check rather than writing. We're always available on the number above.



## Water for the North West