

Process stage	Activity	Owner/Action undertaker
1.	Pre-planning application submitted to UU for review	Developer
2.	Point of connection confirmed	UU
3.	Site design created and submitted	Developer
3.	Site design reviewed and approved	UU
3.	Adoption agreement issued	UU
4.	Adoption agreement signed and returned	SLP/Developer
4.	Request for work submitted (when ready to connect)	SLP
5.	Mains constructed as per agreed design	SLP
6.	Pressure tests and sampling carried out on new main	SLP
6.	Successful test results and vesting documents submitted	SLP
6.	Mains connected	SLP (UU in some cases)
7.	Intention to connect services submitted via tracker	SLP
7.	Connection of services (plots)	SLP
7.	Meter is installed	SLP (UU in some cases)
8.	UU notified of connection and meter installation via tracker	UU

SLP connection and meter installation process

This leaflet is a guide to support our customers through the UU Water Self-lay process, to help understand what is required from you at each step of the way.

SLP actions:

Mains connected
Service connection made and meter installed
Weekly tracker updated and sent to UU



UU actions:

Meter details registered against address on UU billing system
Generate invoice and issue asset payment
Customer calls to register occupation



SLP mains connection process



Call us on 0345 026 8989*

SLP Team (Option 1) | Mains Laying (Option 2) | Data Audit Team (Option 3)

For more information please visit our website at unitedutilities.com/builders-developers



Water for the North West

1. Pre-planning



1. Pre-planning (developer)

- Pre-development enquiry form
- Map with site boundary and preferred POC/site entrance
- Basic site details; address etc.
- Site usage – quantity and types of buildings proposed
- Estimated date for water supply

2. Point of connection (SLP)

- As above but point of connection form instead of PDE form
- Site layout (if available)
- Estimated build programme
- Access or 3rd party land requirements

3. Design approval

- Completed UU application to self-lay water pipes
- Most recent site layout in CAD format
- Proposed water network design
- UU risk assessment for water pipes completed by Suitably Qualified Person (SQP) or Specialist in Land Condition (SiLC)
- Letter of authority from developer
- Application fee (as set out in our charges on our website)
- Estimated date for permanent water supply
- Confirmation of lead designer for development (copy of F10)
- (Where applicable) pre-remediation or

2. Point of connection



3. Design approval



4. Sign adoption agreement



- (Where applicable) post remediation SI report
- (If applicable) easement drawing (CAD and PDF)
- (If applicable) list of affected land owners

4. Sign adoption agreement

- Adoption agreement signed by all parties
- Completed Request for work (RFW2) form – when ready for connection



This is a high level view of our SLP mains connection process, demonstrating the “happy path” for UU, developers and SLPs.

All our forms are available on our website:
unitedutilities.com/builders-developers

5. Construct mains



5. Construct water main

- Complete whereabouts and send to selflay@uuplc.co.uk
- Mains to be constructed as per agreed design (over to you!)
- Please contact Construction Engineer for your Pre-Start Meeting

6. Connect and vest water mains

Prior to testing of new mains:

- 5 working days notification prior to pressure test and sampling new mains via completed SLO7 form (including date of tests, mains to be tested, plots to be connected)
- Let your Construction Engineer know and keep them informed

Prior to connection of new mains:

- Within 1 calendar day of receiving valid pass sample results submit the following;
- If SLP accredited for construction of routine mains connections (CRMC); submit CRMC paperwork including Risk Assessment and Method Statement

OR

- If SLP is not accredited for CRMC or connection is classed as High Risk; submit completed Request for work (RFW3) form (connection carried out by UU within 14 days of all completed paperwork submitted by SLP).
- Pressure test result certificate including all relevant backing data
- Bacteriological sample result certificate
- Completed vesting certificate (including notification of plots for connection)

6. Connect and vest mains



7. Make service connections



- As-laid drawing showing proposed mains to be connected
- Proposed date for works via weekly whereabouts (selflay@uuplc.co.uk)
- United Utilities to agree permission for SLP to connect within 7 calendar days
- Mains connection carried out as per agreed date
- Confirm with United Utilities that connection went ahead as planned within 1 calendar day
- Speak to your area Developer Services Inspector to ensure your site gets sign off

7. Make service connections

- Notification of intention to connect (at plot level) via weekly whereabouts
- SLP carries out connection
- SLP fits meter (where applicable)

8. Notify UU of service connection

- SLP requests UU fits meter (where applicable)
- SLP notifies UU of successful connection via weekly tracker
- UU register connection and meter on billing system

8. Notify service connections

