

Creating your VYN account

1

http://



Save the below link to your favourites - you will need this when you create your account and each time you log into the desktop version.

<https://unitedutilities.vynapi.com/login>

2

Once you click on to the webpage then select 'sign up' underneath the log in button. You will only have to do this once.

Login

You need to login to access the web application.

Login

Don't have an account? [Sign up](#)



3

Using the email address you previously provided to us - create your own password - it will also send you an email to verify.



Sign Up

Sign Up to your personalised vyn account

Email Address

Password

Re-enter password

Sign Up

Already have an account? Does your organisation require you to log in using a partner? [Log In](#)

4

You will receive an email to the email address provided once you have created your password - please click the link to verify your email once you receive this.



Thank you for signing up to Vyn!

If it was you then confirm by clicking the following link:

[Verify your email](#)

If you are having any issues with your account, please don't hesitate to contact us by replying to this email.

Thanks!
The Vyn team

If you did not make this request, please contact us by replying to this email.

5

Now log in - go back to the homepage and select log in. Use the email and password you've created!



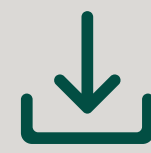
Log In

Email Address

Password

Login

[Forgot password?](#)



Downloading VYN on your Smartphone or Tablet

VYN is an application available on **App Store** or **Play Store**.

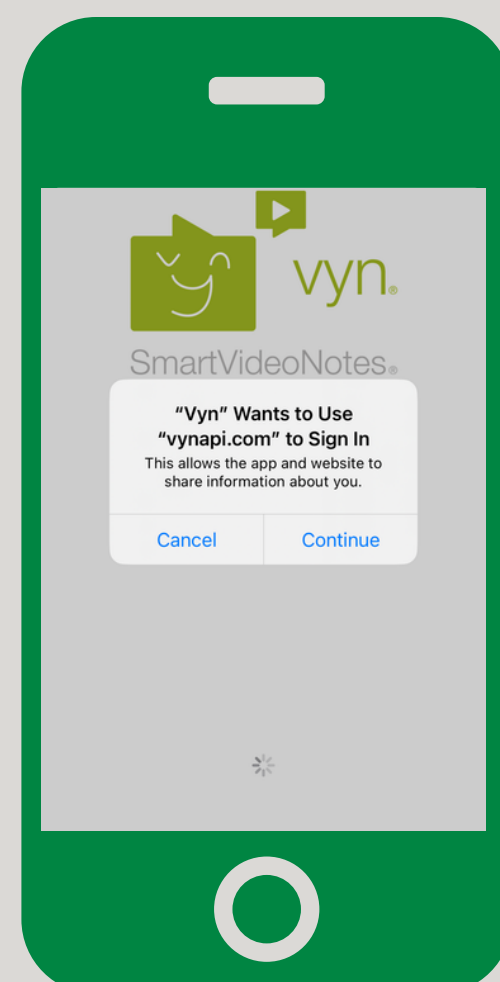
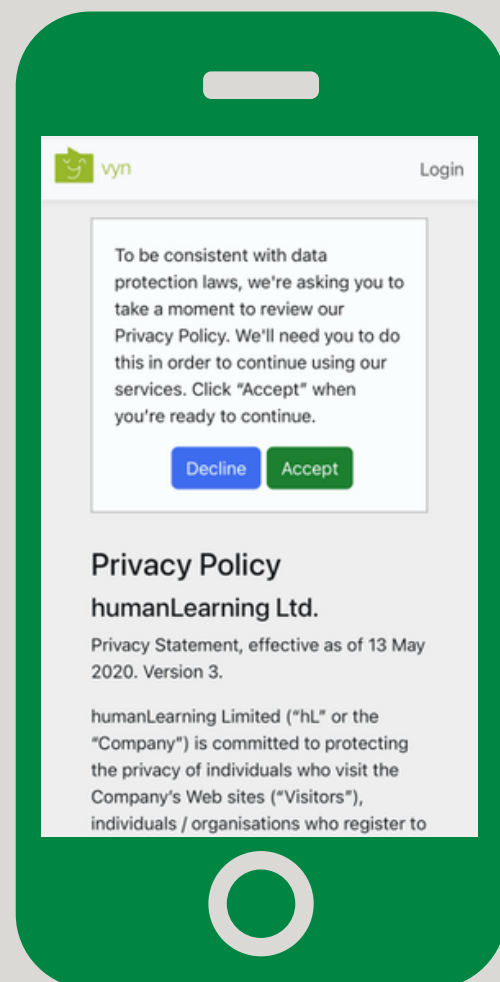
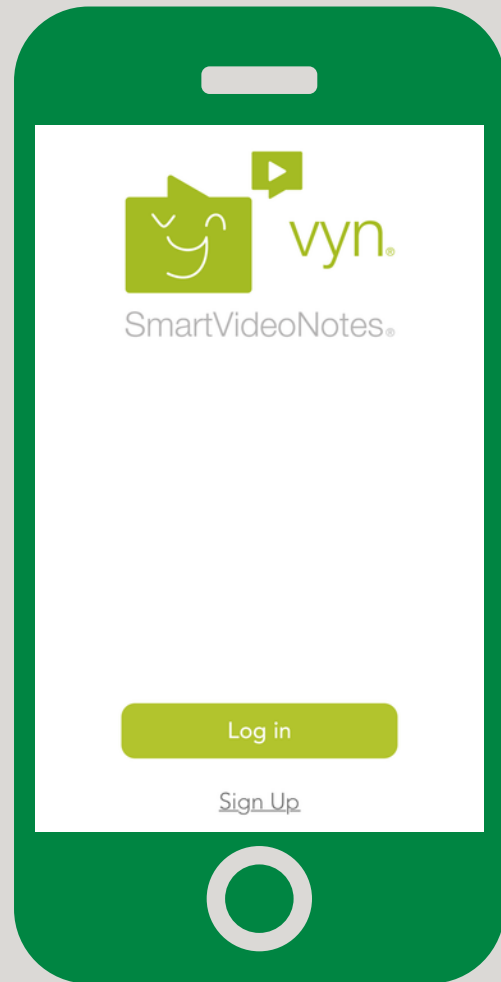
Before you download the app please provide us with **ONE** admin email address for your company - we will then get you set up on VYN so all you have to do is register and set your own password.

The icon on the app store looks like this

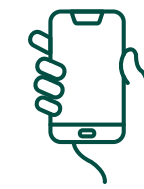


Once downloaded then click sign up

Make sure you accept / continue for privacy, access to microphone and camera



It will ask you to create your own password, verify and log in but you only have to do this once.

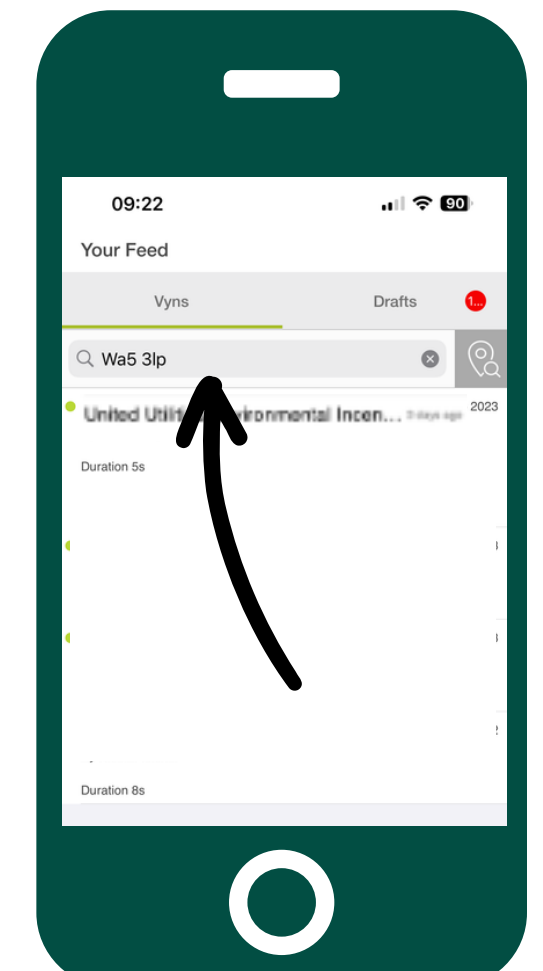
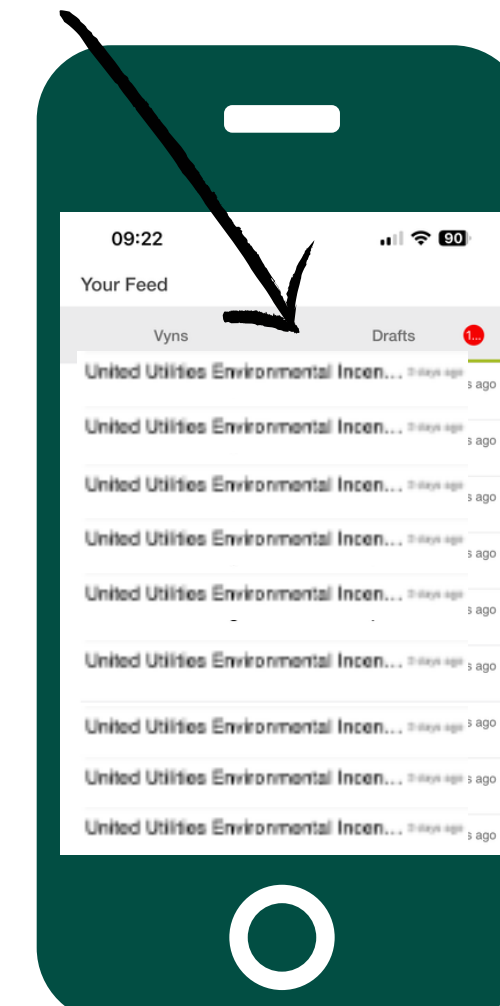
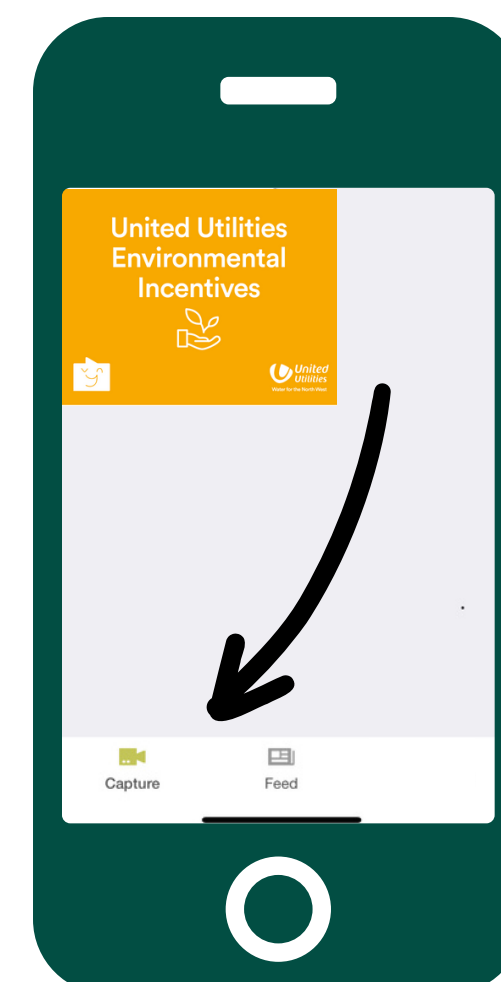


How to use VYN

Once you have downloaded and set your account up then you will have the VYN icon on your home screen of your mobile device.

If you start a VYN and then come out of the app it will automatically save to your drafts.

To start a VYN press 'capture' at the bottom left of the app. To view the VYNs you have submitted or where your drafts are select 'feed'.



You can also search for VYNs you have submitted via the feed button as shown on the far right image