



## Section 2: Services

### Section 2a: Site Status

Please indicate under which criterion you are intending to apply to Ofwat to be come a new appointee for this site?

**Unservd** – If the site is unserved, please confirm if you wish United Utilities to issue a site status response?

Please provide the following supporting documents:

- Confirmation of any existing properties within the redling boundary
- A site map with a clear redline boundary around the site

**Large user** – a customer who uses (or is likely to use) at least 50 million litres of water per year at each of its premises. If you're applying under the large user, you will need to provide us with the customer's details for the account to be moved.

**Consent** - the existing water/wastewater company agrees to transfer part of its area to a different company. If you're applying under the incumbent Consent, you will need to request consent from us.

### Section 2b: Water point of connection

Do you require a point of connection? Please note, if you have a valid point of connection received via an alternative process no new point of connection is required.

Please provide the following supporting documents:

- A site map with a clear redline boundary around the site and preferred point of connection or site entrance

 Yes  No

To apply for a wastewater point of connection, please refer to our website, the following link will take you straight to the application and step by step guide: [unitedutilities.com/builders-developers/larger-developments/pre-development/wastewater-pre-dev/](https://unitedutilities.com/builders-developers/larger-developments/pre-development/wastewater-pre-dev/)

### Section 2c: Bulk services offer

Do you require a bulk service offer quotation? Please provide the following supporting documents:

- Letter of authority (if applicable)
- Design drawing showing proposed site layout and preferred point of connection
- Build programme to include site phasing

 Yes  No

Has any ground contamination been identified on-site?

If yes, complete a Risk Assessment for water pipes form and also provide a copy of the geological report for your site. The form can be found on our website: [unitedutilities.com/builders-developers](https://unitedutilities.com/builders-developers)

 Yes  No

Properties fitted with water efficient fittings and appliances which result in the water use in a property being 100 litres per person per day or less may be eligible for a reduced rate on the water infrastructure charges.

Are you planning to build any plots on your site whose water fittings are designed to use less than 100 litres of water per person per day?

 Yes  No

Please note, in order to access the rate reduction you will need to provide evidence by way of certificate from <https://wrcuucalculator.co.uk/> for each house type on your build. You will also need to provide the supporting specification sheets for each of the water fittings in the property.

Where you can demonstrate that properties are built with no surface water drainage entering the United Utilities public sewer system, you may be eligible for a reduced rate on your wastewater infrastructure charges.

Are you planning to build any plots whose surface water will not enter a UU asset?

 Yes  No

Please provide details of plot numbers and a drainage layout plan as way of evidence along with your application.

### Payment details

There is a fee payable for a bulk service offer letter request, further information regarding our charges is available on our website: [unitedutilities.com/charges-scheme](https://unitedutilities.com/charges-scheme)

**Credit/debit card** – we will contact you within three working days on receipt of your application to take payment over the phone.

**BACS** – we will contact you within three working days to confirm our BACS details and provide you with your reference number

**Cheque** – please make payable to United Utilities and enclose with your application

Total number of points of connections required

Size of connection(s) required

Total number of domestic premises

Total number of commercial units

What is the maximum flow rate in litres per second (l/s)

What is your planned date for the bulk supply to be connected

Section 2c continued: Fire supplies						
Do you require any fire flow supplies?					<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'yes' what is the flow rate(l/s) required for the fire supply					l/s	
Do you intend to have a storage tank?					<input type="checkbox"/> Yes	<input type="checkbox"/> No
If 'yes' please state the size and refill requirements for the tank below:						
Size in litres?				Fill rate in l/s		
Section 3: Requesting a bulk supply agreement						
If you are requesting a bulk supply agreement please tick the box and complete the details below:					<input type="checkbox"/>	
Proposed start date of construction						
Company name						
Company registration number						
Registered office address						
Section 3a: Supply requirements for agreement						
Point of connection ID (e.g. POC1)	Size of connection	Grid reference of connection	Maximum flow rate (l/s)	Daily water demand (m <sup>3</sup> /day)	Annual water demand (m <sup>3</sup> /year)	
Section 4: Declaration						
By submitting this form, I confirm that:						
<ul style="list-style-type: none"> <li>• I have provided all the information requested, including supporting documents to the best of my knowledge.</li> <li>• If I've requested a formal quote I agree to pay the application fee based on the current charges.</li> </ul>						
Signature			Print name			
Company (if applicable)			Date			

If you are completing your form electronically, please type your name in the signature box.

Email your completed application form to [NAVENquiries@uuplc.co.uk](mailto:NAVENquiries@uuplc.co.uk) or post to **United Utilities Developer Services, 2nd floor Grasmere House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington WA5 3LP.**

### About us

United Utilities is the North West's water company. We keep the taps flowing and toilets flushing for seven million customers every day. From Crewe to Carlisle, we work hard behind the scenes to help your life flow smoothly.