

Application to connect to a public sewer (part 1)



Water for the North West

Please complete this application if you need a new connection to the public sewer.

You can fill in the form electronically by saving a copy, completing it, and emailing it to WastewaterDeveloperServices@uuplc.co.uk. If you prefer, you can print the form, complete it by hand, and post it to **United Utilities Developer Services, Second Floor, Grasmere House, Lingley Mere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WA5 3LP.**

All fields must be completed unless stated otherwise. Incomplete information may delay your application, so please make sure you are using the latest version of this form. You can download the most up-to-date forms and helpful guidance notes at unitedutilities.com/builders-developers.

If you are a home owner or site owner, you may complete this form yourself, or your builder/developer can complete it for you if they are managing your connection. If you need any help, call us on **0345 072 6067** (option 2) and we'll be happy to assist. We aim to respond within 21 calendar days of receiving your completed application.

Section 1 Site and contact details				
The applicant: The company or individual requesting the new connection. This could be the owner of the site/premises or a builder/developer requesting the connection on another's behalf.				
Company name (if applicable)				
Contact name				
Address (including postcode)				
Phone number (mobile number preferred)				
Email				
The site: Details of the site or premises to be connected.		Grid reference (If known)	X	Y
Site/property address (including postcode)				
Invoice details (if different to the applicant): The person responsible for payment of wastewater connection charges. This could be the owner of the site/premises or a builder/developer requesting the connection on another's behalf.				
Company name				
Invoice address including postcode				
Phone number				
Section 2 Connection details				
If you are proposing to connect to the public sewer network, your appointed contractor must complete a 'Request for permission to work on a public sewer' (part 2) form and receive written permission from United Utilities before they can begin any work on the public sewer.				
2.1 Please indicate the type and number of premises to be connected				
<input type="checkbox"/> Altered premises <input type="checkbox"/> Existing premises <input type="checkbox"/> New premises <input type="checkbox"/> Basements		Number of premises		
Other (please provide details)				
2.1a Please indicate the purpose of the connection				
<input type="checkbox"/> Residential <input type="checkbox"/> Commercial/Industrial <input type="checkbox"/> Mixed use				
2.2 Please indicate how you propose to dispose of your wastewater?				
Foul water (tick max one box)		<input type="checkbox"/> Foul sewer <input type="checkbox"/> Combined sewer		
		Size of proposed connection		
Surface water (tick one box)		<input type="checkbox"/> Surface water sewer <input type="checkbox"/> Combined sewer <input type="checkbox"/> Watercourse/soakaway		
		Size of proposed connection		
2.3 Will your effluent discharge be domestic content only? Domestic discharge is toilet, sink, shower, roof water, bath, kitchen waste etc. (please tick NO for site dewatering activities)				<input type="checkbox"/> Yes <input type="checkbox"/> No
If YES, go to Q2.5, if NO, go to 2.4				

2.4 Your Trade Effluent consent & Premise use	
Do you require a Trade Effluent consent? If YES, got to Q2.4.1, if NO, go to 2.5	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.4.1 Please contact your Retailer who will be able to advise on the process for obtaining a Trade Effluent Consent	
2.4.2 What will the premises be used for? Please specify what type of commercial premise the building will be used for (e.g. Food establishment, Day Nursery, Leisure Centre etc)	
2.5 Type of proposed connection Please indicate the type of connection(s) you require. If selecting B, C, D or E, your contractor should complete a 'Request for permission to work on a public sewer' Part 2 form. Please be aware that your application will only cover ONE connection (this includes one foul and one surface) as per guidance notes.	
A: to an existing private drain	<input type="checkbox"/> Foul sewage <input type="checkbox"/> Surface water
B: direct to the public sewer via a junction connection (<i>max three properties</i>)	<input type="checkbox"/> Foul sewage <input type="checkbox"/> Surface water
C: new manhole constructed on the public sewer	<input type="checkbox"/> Foul sewage <input type="checkbox"/> Surface water
D: to an existing manhole on the public sewer	<input type="checkbox"/> Foul sewage <input type="checkbox"/> Surface water
E: Saddle connection	<input type="checkbox"/> Foul sewage <input type="checkbox"/> Surface water
2.6 Proposed connection date	
2.7 Is there an existing water supply to the premises?	<input type="checkbox"/> Yes <input type="checkbox"/> No
If YES, go to Q2.8.1. If NO, go to 2.8.2	
2.8.1 Please provide your United Utilities account number	
2.8.2 Have you already made an application to United Utilities for a water connection? (if applicable)	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.9 Will your site be served by a NAV for water services?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Section 3 Supporting information	
Please confirm all supporting information is included with your submission Your application will be rejected if you do not attach relevant documents to your submission.	Confirmed attached
A location plan (including at least two road names for reference) with site boundary clearly identified	<input type="checkbox"/> Yes <input type="checkbox"/> No
A scaled site drainage plan showing the position of your connection as approved by a Building Control body, including drainage layout, pipe diameters and gradients	<input type="checkbox"/> Yes <input type="checkbox"/> No
Copy of the Local Authority Planning Decision Notice (<i>all pages</i>)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Flow/discharge rate calculations for surface water (<i>to be provided if applied for connection of more than three properties or at United Utilities request</i>).	<input type="checkbox"/> Yes <input type="checkbox"/> No
Section 4 Application fee	
An application fee of £738.45 (excl. VAT) is payable at the time of application, further information on our charges is available on our website unitedutilities.com/builders-developers/guidance/our-charges/new-connections-and-developer-services/	
How would you like to pay the application fee?	<input type="checkbox"/> Credit/debit card – when we receive your application we'll call you within three working days, on the number provided below, to take payment over the phone. (<i>calls will show as a private number</i>)
	<input type="checkbox"/> BACS – when we receive your application we'll contact you on the email address provided below, within three working days with our BACS details and a reference number. If you already have our BACS details, please do not pay before you're received the reference number for this application.
	<input type="checkbox"/> Cheque – please make payable to United Utilities and enclose with your application.
Contact name	
Daytime contact number	Best time to call
Email for BACS reference number	
Section 5 Declaration	
I wish to apply for permission to connect to the public sewer for the premises referred to in this application under Section 106 of the Water Industry Act 1991. I understand that this application will not be processed until full payment has been received. I confirm that I have read and will comply with the 'Sewer connection guidance notes' and United Utilities 'Charges' enclosed with this application. I confirm that I have obtained all necessary Building Regulation and Planning Authority Consents required for this application.	
Signature	Print name
Date	

About us

United Utilities is the North West's water company. We keep the taps flowing and toilets flushing for seven million customers every day. From Crewe to Carlisle, we work hard behind the scenes to help your life flow smoothly.