

Water pre-development enquiry

Getting water for your new development initial planning stage



This enquiry is intended to be used when you are at initial planning stage. If you are at detailed planning stage and your development is ready for new water supplies then please submit either a requisition or self lay application.

We publish a booklet “**Obtaining water supplies for new developments - Guidance notes for developers**”, which is available on our website unitedutilities.com or by request from **0345 072 6067**, which will help you decide which option is best suited to your needs.

We aim to provide a reply within 21 calendar days of receiving your completed application.

Once completed please return this form, by e-mail to watermains@uuplc.co.uk, by fax to **01925 677973** or by post to United Utilities Water, Developer Services, Windermere House, Lingley Mere, Warrington WA5 3LP. If you need help or assistance please call us on **0345 072 6067**.

Section 1: About you																	
Your name																	
Your company's name																	
Your contact address <i>(including postcode)</i>																	
Daytime telephone number <i>(a mobile number is fine)</i>																	
Email																	
Section 2: About the development location																	
Site Address <i>(or nearest main road)</i>																	
Site grid reference <i>(mid point)</i>																	
Development area <i>(hectares)</i>	Residential		ha	Commercial		ha	Industrial		ha								
Planning permission reference no.					Date issued	D	D	M	M	Y	Y	Y	Y				
Section 3: Service Connections																	
3a: Service Connections																	
Connection size	Household Connections			Non-household Connections			Flow Rates (l/s)										
	Number of connections	Supplying (Plot/Unit numbers)		Number of connections	Supplying (Plot/Unit numbers)		Min	Average	Max								
25mm																	
32mm																	
63mm																	
90mm																	
110mm																	
160mm																	
Total																	
Anticipated date of first connection	D	D	M	M	Y	Y	Y	Y	Anticipated date of final connection	D	D	M	M	Y	Y	Y	Y

3b: Water storage	
Will there be a cold water storage or pumping tank in any of the buildings on your development?	<input type="checkbox"/> Yes <input type="checkbox"/> No
What is the required capacity? (m ³)	
What is the maximum inlet flow into the tank? (l/s)	
What type of valve will be used to fill the tank?	<input type="checkbox"/> Float <input type="checkbox"/> Solenoid
What size is the inlet pipe diameter to the tank? (mm)	
When will the tank generally be re-filled?	<input type="checkbox"/> Continually (demand driven) <input type="checkbox"/> During the day <input type="checkbox"/> During the night
3c: Water Supply for firefighting	
Are you installing a sprinkler system? <i>If yes, please provide information on the system including details of the manufacturer and installer of the system</i>	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you require a separate supply for firefighting/sprinkler systems?	<input type="checkbox"/> Yes <input type="checkbox"/> No
What connection size do you require? mm	
Section 4: Current land use (please indicate the status of all parts of the land)	
Greenfield land (land that has never been developed)	ha
Residential brownfield land (land that has been previously developed for residential purposes)	ha
Non residential brownfield land (land that has been, or is currently, in use for non-residential purposes)	ha
Section 5: Infrastructure Credits	
Has the site being developed had a water supply in the last 5 years?	<input type="checkbox"/> Yes* <input type="checkbox"/> No
<i>*If yes please provide the following details, this will help us to give you the value of and duration of infrastructure credits available</i>	
5a: Previous household supplies	
Number of connections on the site	
Approximate date of disconnection	
5b: Previous non-household supplies	
Number of connections on the site	
Approximate date of disconnection	
Type of premises	
Number of employees on site	
Section 6: Have you included all your supporting information?	
Site location plan: an Ordnance Survey (at 1:2500) is the ideal drawing	<input type="checkbox"/> Yes <input type="checkbox"/> No
If no site layout is available please provide us with proposed site entrances or preferred POC locations	<input type="checkbox"/> Yes <input type="checkbox"/> No
If available please provide an indicative build program for the site	<input type="checkbox"/> Yes <input type="checkbox"/> No
Section 7: Payment details (See our charges web page for full details)	
How would you like to pay your application fee? Fee - £261.46 (excl. VAT)	<input type="checkbox"/> Cheque - please make payable to United Utilities and enclose with your application.
	<input type="checkbox"/> BACS - when we receive your application we will contact you with our BACS details and reference number. Once payment is made please provide proof of payment at your earliest convenience. If you already have our BACS details, please do not pay before you've received the reference number for this application.
	<input type="checkbox"/> Phone - we will contact you to make payment over our secure phone line

Section 8: Declaration

By submitting this application I confirm that:

- I have provided all the information requested, and
- I agree that United Utilities may use the supporting information provided for any purpose connected with this application

Name		Company	
Position		Date	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>
Telephone		Mobile phone	

When can I expect to get my reply?

- We aim to provide a reply within 21 calendar days of receiving your completed application.
- We will always contact you within 5 calendar days of receiving your application to confirm we have all the information we need or to ask you for any additional information that we may need.

UU use only

Acknowledgement date	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>	Complete	<input type="checkbox"/> Yes <input type="checkbox"/> No
SIR date out	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>	SIR date return	
Acknowledgement	<input type="checkbox"/> Yes <input type="checkbox"/> No	Notification number	
Agreed reply date	<input type="text" value="D"/> <input type="text" value="D"/> <input type="text" value="M"/> <input type="text" value="M"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/> <input type="text" value="Y"/>		

About us

United Utilities is the North West's water company. We keep the taps flowing and toilets flushing for seven million customers every day. From Crewe to Carlisle, we work hard behind the scenes to help your life flow smoothly.