

Application for a new water main (requisition)

Getting a water main for your new development



Water for the North West

This application form is used to apply for new development water mains and connections under S41, S45 (domestic water) and/or S55 (non-domestic water) of the Water Industry Act 1991.

You may want to consider self laying your new water mains under S51A of the Water Industry Act 1991, if so, please complete an **“Application to self lay a water main and service connections”**; this is available on request or on our website unitedutilities.com

For enquiries of up to 500 domestic dwellings we aim to provide a reply within 28 calendar days of getting your completed application.

Once completed please return this form, by e-mail to WaterMains@uuplc.co.uk or by post to **United Utilities Water, Developer Services, Grasmere House, Lingley Mere, Warrington WA5 3LP**. If you need help or assistance please call us on **0345 072 6067** or **0345 026 8989** if you are an SLP.

Section 1 About you											
Are you <i>(please tick)</i>	<input type="checkbox"/> The land owner <input type="checkbox"/> A developer or contractor, who is not the land owner*										
Your name											
Job title <i>(if applying on behalf of a company)</i>											
Company name <i>(if applying on behalf of a company)</i>											
Your home or company address <i>(including postcode)</i>											
Land line telephone number <i>(with extension number if required)</i>											
Mobile number											
Email											
*Tip: <i>If you are not the land owner, or do not have a long lease (25yrs or more), you will need to provide a letter of authority from the land owner</i>											
Letter of authority attached	<input type="checkbox"/> Yes <input type="checkbox"/> No <i>Without the letter of authority we will not be able to proceed with this application</i>										
Will you be paying for the mains and services?	<input type="checkbox"/> Yes <input type="checkbox"/> No										
If no, please provide details											
Section 2 About the location of your development											
Site address <i>(or nearest main road)</i>											
Site grid reference <i>(mid point)</i>											
Planning permission ref. number	Date issued <table border="1" style="display: inline-table; vertical-align: middle;"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table>	D	D	M	M	Y	Y	Y	Y		
D	D	M	M	Y	Y	Y	Y				
Pre development enquiry (PDE) <input type="checkbox"/> Yes* <input type="checkbox"/> No	*If YES please provide the reference number of your PDE <table border="1" style="display: inline-table; vertical-align: middle;"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>										
Site contact name											
Site office telephone											

Section 3 Construction Design and Management Regulations 2015 (CDM 2015)

CDM client name	
CDM client address	
CDM client telephone	
CDM client email	
Please confirm if the developer/client are aware of their CDM responsibilities	<input type="checkbox"/> Yes* <input type="checkbox"/> No

Section 4 Land assessment

We need to be sure that any pipes used to carry drinking water are not affected by contaminants, to do this we need to see a copy of your Geo- Environmental land report. You will also need to complete a UU risk assessment for water pipes, this is available on request or from unitedutilities.com

Geo-Environmental report attached	<input type="checkbox"/> Yes	UU Risk Assessment for water pipes attached	<input type="checkbox"/> Yes
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Section 5 Infrastructure Charges and Environmental Component

Who will be responsible for the WATER infrastructure and environmental component payments for this development? Please Specify	
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Who will be responsible for the WASTEWATER infrastructure and environmental component payments for this development? Please Specify	
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Note: Where the water and wastewater charges are to be paid by separate parties, additional admin fees will apply

Section 6 Details of your development

Development drawings, to design your new water mains, we need a plan at 1:500 scale or less showing the extent of your development, ground levels, site entrance, water service entry location and preferred meter location for each dwelling and numbered plots, together with areas being adopted by a Local Authority.

Service strips, we recommend that new water mains are co-ordinated with other utility installations, NJUG guidance sets out the location and depth of water mains relative to other services such as Gas and Electricity. **If you have specific service strips, please include these on your plans.**

6a: Building water

Please tell us where you plan to get your water used during development from	
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Please note, for new schemes from 1 April 2024, water used during development must be from either a new metered temporary connection, the utilisation of an existing metered supply or through an approved hired standpipe. Where you request a new temporary connection or you are utilising an existing supply, the consumption recorded on the meter will be billed by the relevant retailer.

6b: 25mm Household premises

How many 25mm connections are planned																			
Anticipated date of first connection	<table border="1"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table>	D	D	M	M	Y	Y	Y	Y	Anticipated date of final connection	<table border="1"> <tr> <td>D</td><td>D</td><td>M</td><td>M</td><td>Y</td><td>Y</td><td>Y</td><td>Y</td> </tr> </table>	D	D	M	M	Y	Y	Y	Y
D	D	M	M	Y	Y	Y	Y												
D	D	M	M	Y	Y	Y	Y												

6c: 25mm Non household premises (please attach an additional sheet if needed)

Plot number	Floor space		Building type (see key below)	Volume required m ³ /day	Flow rate l/s		
	Sq metres	Sq feet			Max	Mean	Min

6d: 32mm or greater size connection Household & Non Household premises

Connection No.	1st	2nd	3rd	4th	5th	6th
Size of connection (mm)						
Feeding (Plot No./Unit No.)						

Water fitting - Loading units	Loading units	No. of fittings	No. of fittings	No. of fittings	No. of fittings	No. of fittings	No. of fittings
Washbasin, hand basin, bidet, WC-cistern	1						
Domestic kitchen sink, washing machine* dish washing machine, sink, shower head	2						
Urinal flush valve	3						
Bath domestic	4						
Taps (garden/garage)	5						
Non-domestic kitchen sink DN20, bath non-domestic	8						
Flush valves DN20	15						
Additional information							
Floor space (m ²)							
Floor space (ft ²)							
Volume required (m ³ /d)							
Max flow rate (l/s)							
Mean flow rate (l/s)							
Min flow rate (l/s)							
Building type (see key below)							

6e: Non household building types									
Building type	Type number	Building type	Type number	Building type	Type number	Building type	Type number	Building type	Type number
School	1	Retail store	3	Nursing home	5	Hotel/pub	7	Factory	9
University	2	Office	4	Hospital	6	Leisure centre	8	Unspecified	10

6f: Water storage	
Will there be a cold water storage or pumping tank in any of the buildings on your development?	<input type="checkbox"/> Yes <input type="checkbox"/> No
What is the required capacity? (m ³)	
What is the maximum inlet flow into the tank? (l/s)?	
What type of valve will be used to fill the tank?	<input type="checkbox"/> Float <input type="checkbox"/> Solenoid
What is the size of the inlet pipe diameter to the tank? (mm)	
When will the tank generally be refilled?	<input type="checkbox"/> Continually (demand driven) <input type="checkbox"/> During the day <input type="checkbox"/> During the night

6g: Water supply for fire fighting	
Are you installing a sprinkler system? (If yes, please provide information on the system including details of the manufacturer and installer of the system)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you require a separate supply for firefighting/sprinkler systems?	<input type="checkbox"/> Yes <input type="checkbox"/> No
What connection size do you require? (mm)	
What meter size do you require? (mm)	

Section 7 Sewer connections and water reuse

You will need to apply separately for a sewer connection at unitedutilities.com/builders-developers/wastewater-services/sewer-connections/sewer-connection/. You will also need to state your sewerage proposals here, as the information provided may be required by United Utilities to confirm the applicable sewerage billing tariff.

Please indicate which of the following you will use for your wastewater drainage	<input type="checkbox"/> United Utilities sewer	No. of	
	<input type="checkbox"/> Septic tank	No. of	
Please indicate which of the following you will use for your surface water drainage	<input type="checkbox"/> United Utilities sewer	No. of	
	<input type="checkbox"/> Soak away / Watercourse / Other	No. of	

Rainwater harvesting	
Are you planning to install a rainwater harvesting or grey water system for your new development? *If YES please complete details below and attach details of the system and installer.	<input type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> Rainwater harvesting <input type="checkbox"/> Grey water system	Plot number(s)
<input type="checkbox"/> System details attached <input type="checkbox"/> Installer details attached	

Section 8 Water re-use systems	
Will there be any water re-use systems on the site? If yes, please attach details of the proposals and a list of those plots that will use this facility	<input type="checkbox"/> Yes <input type="checkbox"/> No
Tip: We support the use of water saving and water reuse systems, these systems must be correctly designed and installed to ensure that drinking water cannot be contaminated. So that we can be sure that your system will be safe to connect, we will need to understand how the equipment will be connected to the public water supply, together with details such as back flow protection and isolation provisions.	
Section 9 Environmental Incentives	
United Utilities offer environmental incentives for premises built to meet certain criteria. Details of our environmental incentives and how to apply can be found on our website at unitedutilities.com/builders-developers/guidance/our-charges/new-connections-and-developer-services Applications for environmental incentives must be made alongside this application. Please tick the below box to confirm you want the development to participate in UU's environmental incentive scheme and that all relevant application information has been provided alongside this application form. By not ticking this box you accept that the development does not want to be eligible for any environmental incentives.	<input type="checkbox"/>
Section 10 Shared hot water systems	
Will there be a shared hot water system installed on the site? If yes, please submit detailed drawings with your application	<input type="checkbox"/> Yes <input type="checkbox"/> No
Section 11 Excavation requirements	
Do you want our quotation to include for both off site and on site excavation, pipe laying and backfill?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Or, do you want us to quote to lay the on site pipes in a trench that you will excavate and backfill? (Please note that we will always include for all the off site excavation, pipe laying and backfill)	<input type="checkbox"/> Yes <input type="checkbox"/> No
Tip: You may make a saving if you carry out the on site excavation and backfill and we lay the new pipes. Additionally, you can choose to have the new pipes laid by us and then have your service connections made by a self lay organisation, please ask us for more information if you are interested in this option.	
Section 12 Have you included your supporting documents?	
The following four documents MUST be included with your application	
Development plans (at 1:500 or less): we prefer CAD (.dwg format) drawings to be provided, if not please provide one paper copy. Your plans should include plot numbers, water service entry points and preferred meter locations together with ground levels, site entrance and adoptable areas.	<input type="checkbox"/> Yes
Site location plan: an Ordnance Survey (at 1:2500) is the ideal drawing	<input type="checkbox"/> Yes
Geo-environmental report: This report should be the one that has been used to prepare the UU Risk Assessment for water pipes	<input type="checkbox"/> Yes
UU Risk Assessment for water pipes: This will be used to verify the pipe type being laid	<input type="checkbox"/> Yes
In addition, you may also need to submit one or more of the following documents, depending on your circumstances. Please indicate which of the following you have included.	
Letter of authority from the landowner: If you are not the owner or occupier of the land, please supply an email, fax or letter from the owner, confirming that you are authorised to act on their behalf.	<input type="checkbox"/> Yes <input type="checkbox"/> No
F10: If the F10 is not available we can process the application however we will be unable to release the works until this has been provided.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Detail of previous water supplies: Please indicate if you have included any additional information to that given in Section 6.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Water re-use systems: Please indicate if you have provided details of any grey water recycling, rain water harvesting or other water reuse equipment that will be connected to the public water supply.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Infrastructure credits: If you think you may qualify for infrastructure credits please attach postal addresses and meter numbers for the previous properties.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Evidence of compliance with infrastructure discount scheme (if applicable)	<input type="checkbox"/> Yes <input type="checkbox"/> No

Section 13 Declaration

By submitting this application I confirm that:

- I wish to apply for new water mains for the premises indicated on this application, under Section 41 and/or Section 55 of the Water Industry Act 1991, and acknowledge my responsibilities regarding compliance with the Water Supply (Water Fittings) Regulations 1999, including Regulation 5, to provide diagrams of the proposed water pipe work and fittings
- I have provided all the information requested, and appoint United Utilities Water as my agent for any relevant work outside the boundary of the development
- I agree that United Utilities may use the support information provided for any purpose connected with this application

Name		Company	
Position		Date	<input type="text" value="DD"/> <input type="text" value="MM"/> <input type="text" value="YY"/> <input type="text" value="YY"/>
Telephone		Mobile phone	

When will I get my quotation?

We plan to get our quotation out to you no later than 28 calendar days after we receive your full application. Sometimes, we need to carry out additional investigative work, and this can mean that we need extra time to prepare your quotation.

Useful Information

Did you know that the water main design provided with our quotation can be used as the basis for a self lay design? If you are considering the self lay option and need further information, please contact us on **0345 072 6067**.

Please don't forget that you will need to confirm to us that your service pipe connection is ready for connection using a "Request for Work" form. It can take up to 3 weeks to arrange this connection so please contact us in good time to ensure that your new supply is available when you need it. Normally, payment is only needed after your water supply has been connected.

Acknowledgement date	<input type="text" value="DD"/> <input type="text" value="MM"/> <input type="text" value="YY"/> <input type="text" value="YY"/>	Complete	<input type="checkbox"/> Yes <input type="checkbox"/> No
SIR date out	<input type="text" value="DD"/> <input type="text" value="MM"/> <input type="text" value="YY"/> <input type="text" value="YY"/>	SIR date return	
Acknowledgement	<input type="checkbox"/> Yes <input type="checkbox"/> No	Notification number	
Agreed reply date	<input type="text" value="DD"/> <input type="text" value="MM"/> <input type="text" value="YY"/> <input type="text" value="YY"/>		



About us

United Utilities is the North West's water company. We keep the taps flowing and toilets flushing for seven million customers every day. From Crewe to Carlisle, we work hard behind the scenes to help your life flow smoothly.