



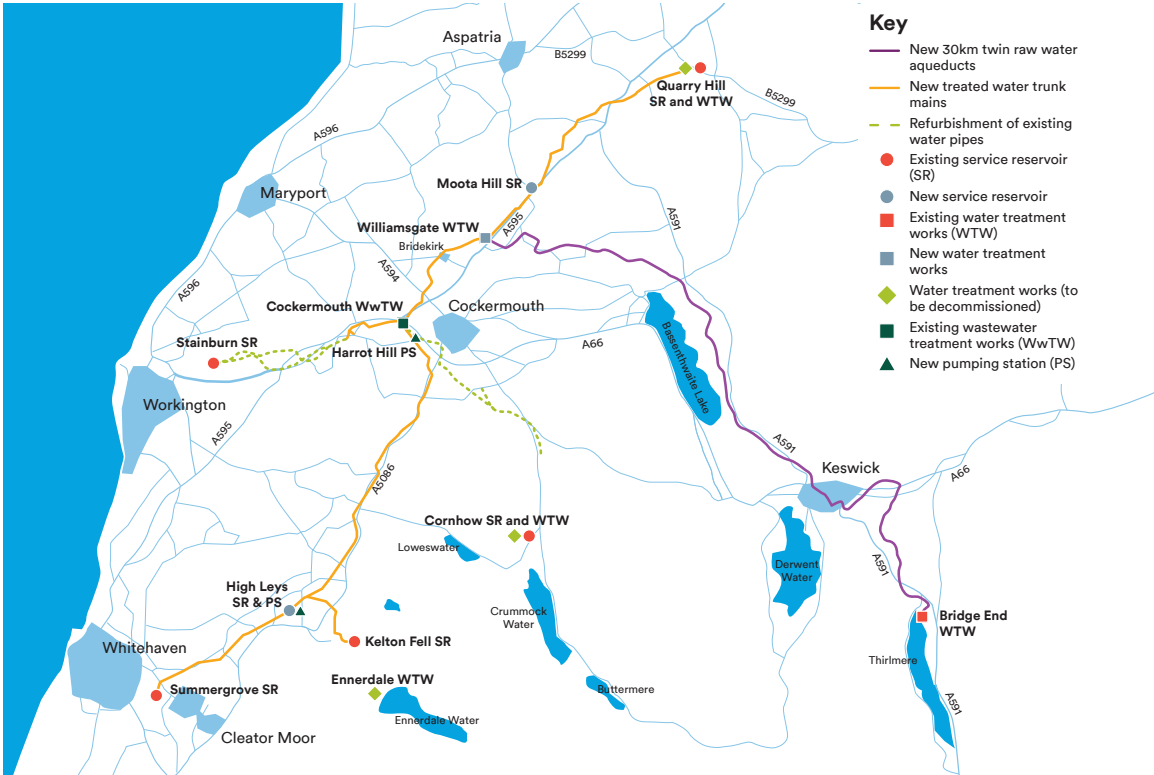
**We're going to be carrying out work to refurbish our water pipes in your area**

**You can find out more about where we'll be working and how you may be affected inside**

# Over the next five years we're carrying out an extensive programme of work to construct new pipelines, build a new water treatment works, two new service reservoirs and pumping stations.

It's all part of our West Cumbria Water Supplies Project to help relieve the pressure on Ennerdale Water - using Thirlmere as the new source of water for homes and businesses in West Cumbria.

You may have popped into one of our recent local exhibitions where our project team were able to provide further details about the work that is planned in your area.



- Key**
- New 30km twin raw water aqueducts
  - New treated water trunk mains
  - - - Refurbishment of existing water pipes
  - Existing service reservoir (SR)
  - New service reservoir
  - Existing water treatment works (WTW)
  - New water treatment works
  - ◆ Water treatment works (to be decommissioned)
  - Existing wastewater treatment works (WwTW)
  - ▲ New pumping station (PS)

You can find out more and keep updated on our project at [cumbria.unitedutilities.com](http://cumbria.unitedutilities.com)

## What will we be doing?

As part of the West Cumbria Water Supplies Project we're refurbishing our existing water pipes that distribute the treated water between Stainburn Service Reservoir and Cornhow Water Treatment Works.

Our work will be completed in two stages and involves inserting smaller diameter pipes inside the existing buried pipe, creating a secure new lining - a technique known as sliplining.

Our first stage of work is due to start in June 2017 and will focus on refurbishing the pipe between Stainburn Service Reservoir and Broughton Cross - illustrated in the map on the back of this leaflet. We expect to complete this stage of work in October 2018.

# How this may affect you



We'll need to dig at specific locations along the pipe route to create an open area, so we can access the pipe and our team can then feed the new pipe inside.



Although this method is generally less disruptive, some of our pipes are located in the road, so there may be some temporary traffic management or road closures required while we carry out our work.



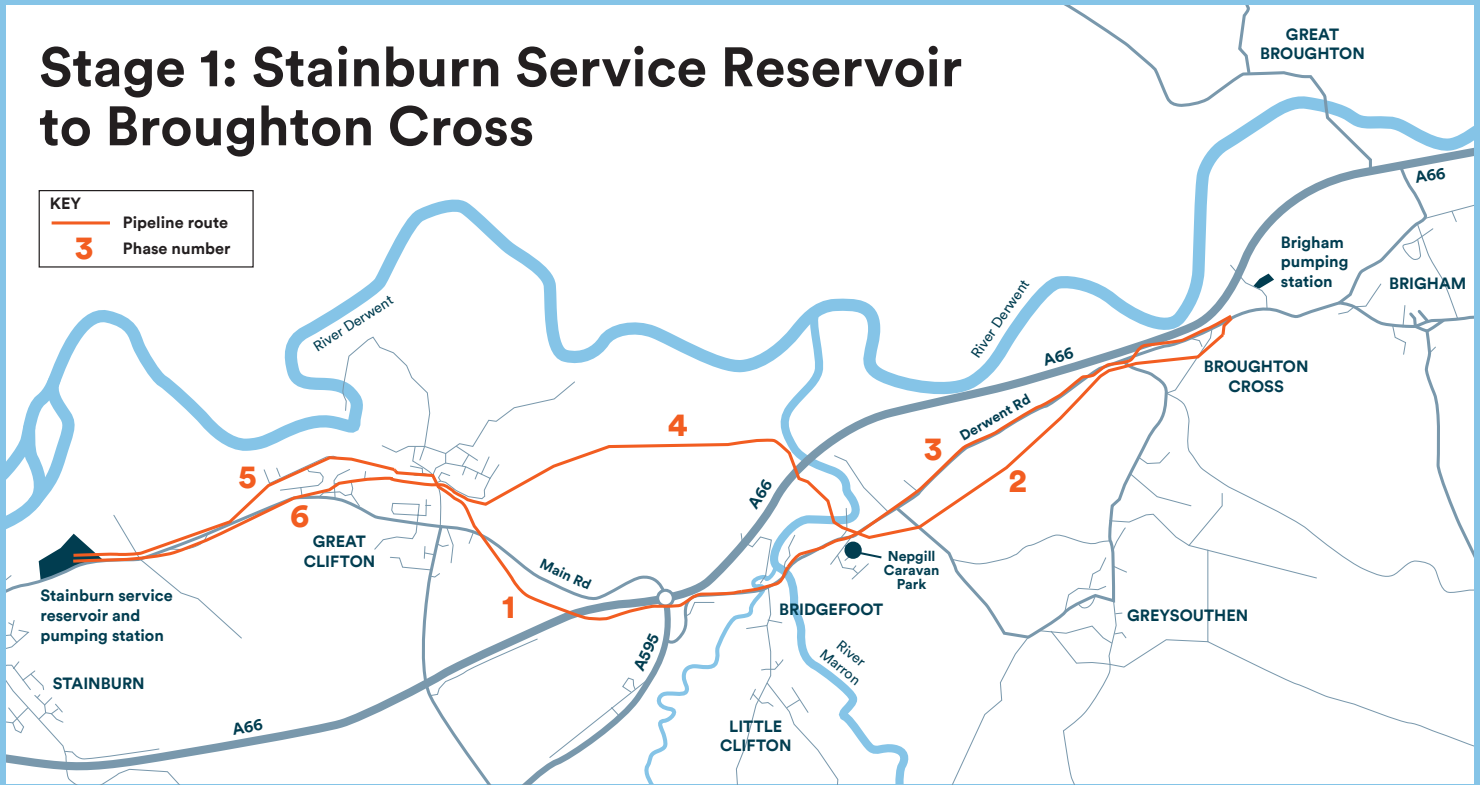
We won't need to turn off your water, but during our work there is a possibility that you may temporarily experience a slight discolouration to your water supply. We'll do all we can to prevent this from happening and understand this can look unpleasant. Discoloured water is unlikely to be harmful and can be cleared by slowly running the first incoming cold water tap (usually in the kitchen) until it clears.



We understand this type of work can be inconvenient but don't worry, we'll do all we can to minimise any disruption to the local community and road users. We'll also ensure we keep you updated to inform you of any specific impacts as our work progresses.

# Stage 1: Stainburn Service Reservoir to Broughton Cross

KEY	
	Pipeline route
<b>3</b>	Phase number



Thank you for your patience while our teams are working in your area.  
You can find out further information about the West Cumbria Water Supplies Project  
and keep updated at [cumbria.unitedutilities.com](http://cumbria.unitedutilities.com)

Still have a question? You can call us on **0345 672 3723**, quoting project number **AMEY u.80040112**.  
We'll be happy to help.

