

Pension communications are going digital!

July 2025

The Trustees of the United Utilities Pension Scheme (UUPS) and United Utilities PLC Group of the Electricity Supply Pension Scheme (UUESPS) have taken a decision to move to communicating with you digitally in the future. You should have received a letter letting you know that the general communications (e.g. newsletters) will be moved from post to digital going forward. This may be by using the online platform (TargetPlan, ePA, MyESPS) or by emailing you a link to the pensions website.



By accessing the online platforms you can also amend your details, view pension figures and amend your expression of wish form. Take a look – 67% of your colleagues are already registered!

It's recommended you have your personal email address on your pension account rather than your work email address to help us keep in contact with you if you change jobs in the future or retire. If your work email address is on your record, then communications will be sent to this, even if you haven't registered with the online platform.

If you need any help with registering for an online account or logging into an existing one, please contact your pension scheme administrator. Their contact details are below.



UUPS Defined Contribution pension pot (most colleagues are in this scheme):

TargetPlan log in page - <https://lwp.aegon.co.uk/targetplanUI/login>

Email - my.pension@aegon.co.uk

Phone number - [01733 353481](tel:01733 353481)



UUPS Defined Benefit pension:

ePA log in page - <https://epa.towerswatson.com/accounts/uup/>

Email - uups@wtwco.com

Phone number - [0113 394 9309](tel:0113 394 9309)



ESPS pension:

MyESPS log in page - <https://uuplc.myesps.co.uk/Login>

Email - enquiries@Railpen.com

Phone number - [02476 472 583](tel:02476 472 583)