

Confidential

**Application for access to network via a combined supply agreement
- Stage two questionnaire**

To be completed by an applicant who has already submitted a stage one questionnaire applying to supply potable water through the shared use of UUW's network.

Our Reference:

Your reference:

Issued to:

Date of issue:

Date returned:

This questionnaire has been completed by:

Name:

Position:

Signature:

Date:

Please return the completed questionnaire with all other supporting documentation and your payment to:

The Trading Manager
United Utilities Water PLC
Thirlmere House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington
WA5 3LP

Notes:

- (i) The questionnaire, together with all other supporting documentation, should be written in the English language.
- (ii) The questionnaire must be completed in its entirety and returned as a single unit. Payment as required must be included. Incomplete questionnaires will not be considered and failure to comply may disqualify the application.
- (iii) For a Joint Venture each member should complete a copy of this questionnaire, but details of a single nominated contact must be provided.
- (iv) United Utilities Water PLC (UUW) reserve the right to make such enquiries about an applicant as they consider necessary in assessing their application.
- (v) Any preliminary price and non-price terms proposed by UUW will not be binding.

Guidance notes

Following on from your initial application and receipt of the Stage 1 questionnaire, we now require more detailed information regarding your proposal as the “Applicant”. This stage 2 questionnaire will ask you as the “Applicant” for a number of pieces of information. Please ensure that you supply all details requested as any omission will result in a delay in the application process.

If you have any questions about the information requested, please contact The Trading Manager on 01925 233000

This document is also available in electronic format if required.

1. General Company Information

These are required to ensure we have the correct details. Please provide the Applicant’s reference and UUW’s Stage 1 application reference so that we can process the application without delay.

2. Technical information

This enables UUW to gain a greater understanding of the Applicant’s technical and operational capabilities and experience in relation to the arrangements within this agreement.

2.1 This section establishes rights to abstraction. Please give information on rights to abstraction and any restrictions that apply to abstraction from the source.

2.2 This section is designed to provide knowledge of water treatment available at the source and the quality of the water. Please provide as much detail as possible in this section.

2.3 This section is designed to collect information about the treated water distribution data – point of entry and exit points. The proposed point of entry is the point at which the Applicant wishes to access our network. If the access point is unclear, please indicate the location of the source and we will aim to identify access points where sufficient capacity exists for the Applicant’s source to enter the network. These access points will be confirmed at a subsequent stage. Details of the source are required and a ten – digit national grid reference should be supplied. These details are required to support those provided in the stage one questionnaire and need to be more detailed.

The exit point of supply is the point where the Applicant proposes to leave the UUW network. This may either be to the customer or transfer to another network. If you are unsure where you wish to exit our network, please indicate the location of the destination of the water and we will attempt to find a suitable place for exit from our network.

Details of the exit point are required. This includes a full 10 - digit national grid reference for the exit point and details of flow patterns and monitoring. These details are required to support those provided in the stage one questionnaire and need to be more detailed.

3. Customer Information

Provision of details of the customers intended to be supplied is required at this stage of the application along with any UUW customer account reference numbers.

These details are required to confirm that the customers are existing customers of UUW for the services, which the Applicant wishes to take over and to confirm eligibility. Release by UUW of any customer information, other than that we are legally obliged to provide, will require permission of the customer. The Applicant must obtain this permission.

4. Safety and Emergency Procedures

This section covers requirements for safety and emergency procedures. Details are required of any plans in place to minimise problems caused by outages and other maintenance problems. This includes procedures in place to deal with advance warning of maintenance work, including how customers will be contacted.

Copies of all emergency procedures, incident plans and plans for asset failure are required.

5. Declaration

This section of the form must be completed by the Applicant.

	<p>Catchment Type:</p> <p>If fed from river source, number of days retention in reservoir _____</p> <p>Details of assessment</p> <p>Combined (Natural/pumped) <input type="checkbox"/></p> <p>Raw water source for pumped fill?</p> <p>River intake <input type="checkbox"/></p> <p>Pumped <input type="checkbox"/> Gravity <input type="checkbox"/></p> <p>With bank side storage? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If yes, number of days storage _____</p> <p>Groundwater:</p> <p>Borehole <input type="checkbox"/> Spring <input type="checkbox"/></p> <p>Other <input type="checkbox"/> (please specify)</p>
2.1.2	<p>Please confirm the source name and grid reference:</p> <p>Grid reference <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/></p>
2.1.3	<p>As the Applicant do you:</p> <p>Own the source?</p> <p>Lease the source?</p> <p>Purchase the water?</p> <p>Other (please specify)</p>
2.1.4	<p>Where water is purchased do you have:</p> <p>All the resource capacity? <input type="checkbox"/></p> <p>Part of the resource capacity? <input type="checkbox"/></p> <p>If part, please indicate the percentage.</p>

2.2.4	<p>On line monitoring Please indicate level of any on-line monitoring of final water for the following:</p> <table border="1" data-bbox="352 302 1109 622"> <thead> <tr> <th data-bbox="352 302 818 331">Measurand</th> <th data-bbox="818 302 1109 331">Monitoring method</th> </tr> </thead> <tbody> <tr> <td data-bbox="352 331 818 360">Chlorine</td> <td data-bbox="818 331 1109 360"></td> </tr> <tr> <td data-bbox="352 360 818 389">Fluoride</td> <td data-bbox="818 360 1109 389"></td> </tr> <tr> <td data-bbox="352 389 818 418">Phosphate</td> <td data-bbox="818 389 1109 418"></td> </tr> <tr> <td data-bbox="352 418 818 448">Turbidity</td> <td data-bbox="818 418 1109 448"></td> </tr> <tr> <td data-bbox="352 448 818 477"><i>Cryptosporidium</i></td> <td data-bbox="818 448 1109 477"></td> </tr> <tr> <td data-bbox="352 477 818 506">pH</td> <td data-bbox="818 477 1109 506"></td> </tr> <tr> <td data-bbox="352 506 818 535">Colour/organics</td> <td data-bbox="818 506 1109 535"></td> </tr> <tr> <td data-bbox="352 535 818 564">Conductivity</td> <td data-bbox="818 535 1109 564"></td> </tr> <tr> <td data-bbox="352 564 818 622">Metals (Iron/Aluminium/Manganese)</td> <td data-bbox="818 564 1109 622"></td> </tr> </tbody> </table>	Measurand	Monitoring method	Chlorine		Fluoride		Phosphate		Turbidity		<i>Cryptosporidium</i>		pH		Colour/organics		Conductivity		Metals (Iron/Aluminium/Manganese)	
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2.2.5	<p>Risk assessment for <i>Cryptosporidium</i> Is risk assessment provided? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>Risk assessment submitted to DWI Yes <input type="checkbox"/> No <input type="checkbox"/></p>																				
2.2.6.	<p>Quality issues associated with the Licensee's pipe connecting the Licensee's point of production and point of entry</p>																				
2.2.6.1	<p>Provide details of treated water main upstream of point of entry</p>																				
2.2.6.2	<p>Are there any other connections or access points (e.g. branches, hydrants)? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If yes, give details</p>																				
2.2.6.3	<p>What is the material or materials of the pipe?</p>																				
2.2.6.4	<p>Provide details of the historic use of the pipe?</p>																				
2.2.6.5	<p>Is the expected flow-rate through any part of the pipe greater than its historical use? Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If yes, please specify % increase for all parts of the main.</p>																				
2.2.6.6	<p>Please confirm that a contaminated land review has been carried out. Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>If yes, what were the contaminants of concern?</p>																				

	If yes, what steps have been implemented or are planned to mitigate the problem?																																																																																																																																																												
2.2.6.7	What method of residual disinfection is employed?																																																																																																																																																												
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2.3.2.2	<p>What are the exit pressure requirements?</p> <p>Max: _____metres head</p> <p>Min: _____metres head</p>																																																																																									
2.3.2.3	<p>Please provide a five-year forecast of the expected customer demands (average/peak), which involves U UW's network.</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Jan m³/ day</th> <th>Feb m³/ day</th> <th>Mar m³/ day</th> <th>Apr m³/ day</th> <th>May m³/ day</th> <th>June m³/ day</th> <th>July m³/ day</th> <th>Aug m³/ day</th> <th>Sept m³/ day</th> <th>Oct m³/ day</th> <th>Nov m³/ day</th> <th>Dec m³/ day</th> </tr> </thead> <tbody> <tr><td>1</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>2</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>3</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>4</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td>5</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table>												Year	Jan m ³ / day	Feb m ³ / day	Mar m ³ / day	Apr m ³ / day	May m ³ / day	June m ³ / day	July m ³ / day	Aug m ³ / day	Sept m ³ / day	Oct m ³ / day	Nov m ³ / day	Dec m ³ / day	1													2													3													4													5												
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3.1	<p>Please provide details of the customer(s) which you intend to supply?</p> <table border="1"> <thead> <tr> <th>Account number (U UW)</th> <th>Name</th> <th>Address of premises to be supplied</th> </tr> </thead> <tbody> <tr><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td></tr> </tbody> </table>												Account number (U UW)	Name	Address of premises to be supplied																																																																											
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4	Safety and Emergency Procedures		
4.1	Maintenance Situations		
4.1.1	<p>What procedures are in place for dealing with planned maintenance activities that will impact on flows into U UW's network? Please provide details.</p>		
4.2	Emergency Situations		
4.2.1	<p>What are the contingency plans in the event of the supply failing (volume and/or water quality)? Please provide details.</p>		
5	Declaration		
	<p>I declare that the information provided is correct to the best of my knowledge. I acknowledge that the information will be relied upon in considering and processing this application.</p> <p>I agree to notify U UW immediately if there is any change to the information that has been provided.</p> <p>Signed: _____ Date: _____ Position held: _____</p>		