

## Monitoring plan

**Table 5 - United Utilities - Sewerage service - Current performance & planned outputs**

Line description	Units	Current performance	AMP4 profile	Level of performance by					
		2003-04		2005-06	2006-07	2007-08	2008-09	2009-10	
<b>A Service performance</b>									
1 DG5 properties at risk of internal flooding (2 in 10 years)	nr	522	F	318	250	150	100	50	
2 DG5 properties at risk of internal flooding (1 in 10 years)	nr	645	F	428	411	351	253	179	
3 Properties at risk of internal flooding (1 in 20)	nr	325	R	500	600	700	800	900	
4 Properties internally flooded due to overloaded sewers	nr	229	F	504	479	455	432	411	
5 Properties internally flooded due to other causes	nr	479	S	511	511	511	511	511	
6 Properties/areas externally flooded due to overloaded sewers	nr	270	F	270	270	263	257	250	
7 Properties/areas externally flooded due to other causes	nr	2942	S	2942	2942	2942	2942	2942	
<b>B Serviceability to customers</b>									
8 Sewerage infrastructure		STABLE	S	STABLE	STABLE	STABLE	STABLE	STABLE	
9 Sewerage non- infrastructure		STABLE	S	STABLE	STABLE	STABLE	STABLE	STABLE	
<b>C Defined outputs for maintaining base services</b>				<b>Programme of work</b>					
10 Sewerage infrastructure (1)		No defined outputs		Targeted investment to maintain serviceability using prioritisation models					
11 Sewerage infrastructure (2)		No defined outputs							
12 Sewerage infrastructure (3)		No defined outputs							
13 Sewerage non-infrastructure (1)		ODOUR		Undertaking odour abatement work at Bromborough, Birkenhead & Meols STWs & initiating a phased programme of work to address the most substantial odour problems at other high priority sites					
14 Sewerage non-infrastructure (2)		SLUDGE		Refurbishment to maintain serviceability of sludge treatment & disposal facilities and improvement to facilities on two sites					
15 Sewerage non-infrastructure (3)		No defined outputs		Targeted investment to maintain serviceability using prioritisation models					
				<b>Profile codes</b>					
				S - Stable					
				R - Rising					
				F - Falling					
				P - Peaking in a particular year (* = 1 to 5)					
				T - Trough in a particular year (* = 1 to 5)					